

# INSIGHTS THAT TAKE YOU DIACES

Year-End 2023 Visitor Profile.

MMGY Travel Intelligence 7950 Jones Branch Drive Suite 855 Mclean, VA 22102 Tel.: +1. 703 536 0500 www.mmgyintel.com An Inside Look at the Leisure Travel Market in Lousiana



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## -1-EXECUTIVE SUMMARY

### Methodology

This visitor report was prepared for the **Louisiana Office of Tourism** by MMGY TravelIntelligence. For the purpose of this study, the current reporting time frame of calendar year 2023.

The report provides intelligence on **Louisiana** travel trends with comparison to the average US destination. Information is also presented for **Louisiana's** five regions defined by Parish as follows:

**Greater New Orleans:** Jefferson, Plaquemines, Orleans, St. Bernard, St. Charles, St. James, St. John the Baptist, St. Tammany

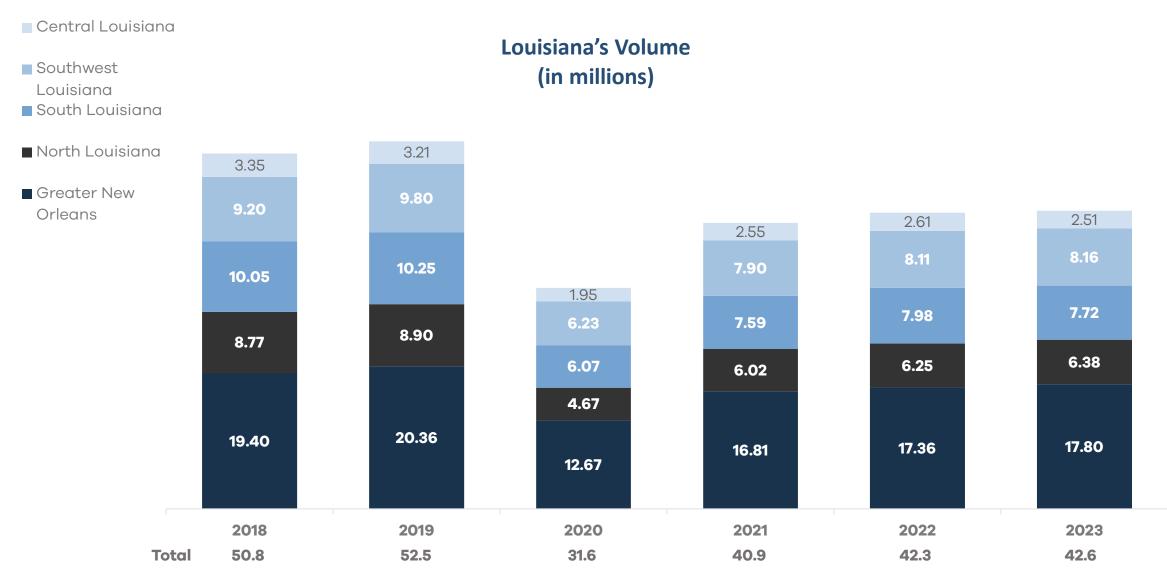
**Southwest Louisiana:** Acadia, Allen, Assumption, Calcasieu, Cameron, Evangeline, Iberia, Jefferson Davis, Lafayette, St. Landry, St. Martin, St. Mary, Vermilion

**South Louisiana:** Ascension, East Baton Rouge, East Feliciana, Iberville, Lafourche, Livingston, Pointe Coupee, St. Helena, Tangipahoa, Terrebonne, Washington, West Baton Rouge, West Feliciana

**North Louisiana:** Bienville, Bossier, Caddo, Caldwell, Claiborne, East Carroll, Franklin, Jackson, Lincoln, Madison, Morehouse, Ouachita, Richland, Tensas, Union, Webster, West Carroll

**Central Louisiana:** Avoyelles, Beauregard, Catahoula, Concordia, De Soto, Grant, La Salle, Natchitoches, Rapides, Red River, Sabine, Vernon, Winn

The travel trend information presented in this report was obtained from surveys of 59,321 U.S. households during January 2023 through December 2023. The 2023 Visitor Profile is based on a sample of 1,242 households for all travel to Louisiana. The sample has been balanced by statistical weighting to ensure the data is representative of all travelers in America. The Central Louisiana region has a very small sample size so please use caution when making decisions based on the data.

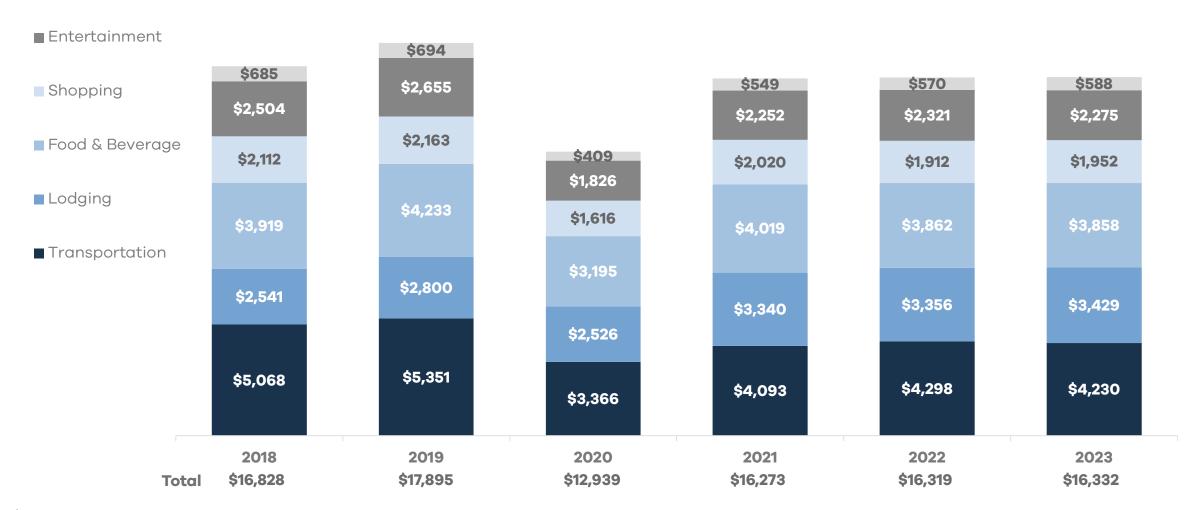


Person-Stays

Source: 2023 PERFORMANCE/Monitor



#### **Louisiana's Direct Spending**



\$ millions

Source: 2023 PERFORMANCE/Monitor

#### **Focus on Louisiana's Travelers**

- Louisiana domestic travel volume increased by 0.6% in 2023 over the year prior in total person-stays. Even though domestic travel volume has recovered from 2020, the volume of travel is still not back to 2019 levels.
- In-state travellers accounted for more than half of visitation in the state (52%) as people chose to stay closer to home. Beyond Louisiana, visitors arrived from Texas, Mississippi, Florida and Alabama, and accounted for another 30% of visitors combined.
- The average one-way distance travelled by Louisiana travellers decreased 2% from 253 miles to 247 miles. For visitors arriving by car, which accounted for 85% of the travellers to Louisiana, the average one-way distance travelled decreased 6% from 199 miles to 187 miles.

While understanding the travelers in terms of who is visiting the destination, why, and what they do in imperative in painting a picture of travel to **Louisiana**, it is also important to focus on the opportunities that lie ahead for all travel. Many of these segments represent a small share of travelers yet are characterized by a higher trip-dollar spending share which makes them particularly valuable to target. The segments below hold particular or additional potential to increase **Louisiana's** bottom line in traveler spending:

- Generations: Millennials
- Accommodation: those staying in High-End Hotels and Mid-Level Hotels
- Purpose of Stay: Overnight vacation and visit friends/relatives, business group meetings and transient business
- Traveling Party: Couples, those with Children present and solo travelers
- Length of Stay: those that stay longer than 2 nights
- Origin: New Orleans, LA, Houston, TX, and Baton Rouge, LA

#### 9 Visitor Profile / Overview

#### Top line figures Louisiana visitation in 2023:

- Average Income: \$95,979, a decrease from the year prior due to the decline of the share of travellers whose household income were \$200,000 or higher.
- Purpose of Stay: majority travel for leisure purposes with 56% being non-vacation leisure and 23% being visiting friends and relatives. Nineteen percent of visitors to Louisiana came to the state for leisure vacation purposes and another 24% came to state for business purposes.
- Activity: most travel parties' shop, visit friends/relatives, participate in a culinary/dining experiences, travel for business/work, sightsee and tour, participate in nightlife and fish.
- Traveling Party: single adults (47%) and pairs (36%).
- Length of Stay: 1.89 days on average (day trips and single nights), overnight only is 2.79 nights.
- Expenditures: \$233 per person spending per day, an increase of 7% from 2022. The largest portion of spending was in Transportation (25%), followed by Food & Beverage (22%), Lodging (20%), Shopping (15%) and Entertainment (14%).
- Timing: November was the top month of travel to Louisiana, followed by December, October and July.

Source: 2023 PERFORMANCE/Monitor<sup>SM</sup>

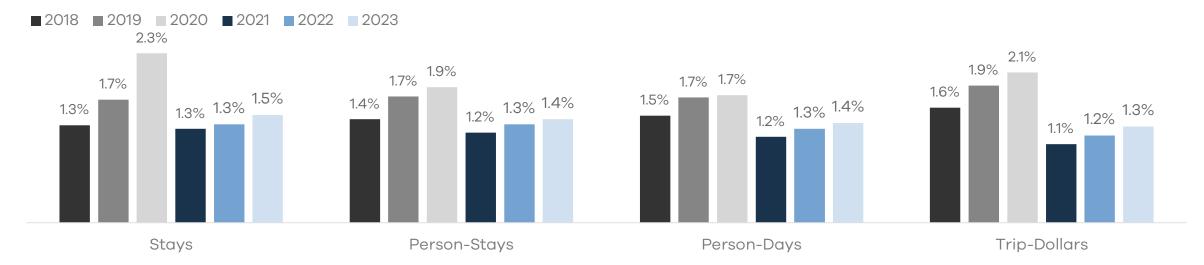
#### Visitor Profile / Executive Summary

10



- The impact of visitation and spending to Louisiana as a share of the US travel market continued to rise slightly during 2023. Louisiana travel parties (or **Stays**), the main focus of this report represent 1.5% of the US travel market, up from 1.3% in 2022. People often travel together with family, friends, or other groups. Thus, the stays metric takes into account how many distinct groups of travelers came to the destination.
- In contrast, the number of **Person-Stays** taken to a destination indicates how many people came to your destination, but not how long they stayed. Louisiana travelers (or Person-Stays) represent 1.4% of the US travel market.
- The **Person-Days** metric is simply the total number of days that visitors contributed to Louisiana. Louisiana travelers represent 1.4% of the US market share and slightly rose from 1.3% in 2022.
- Louisiana received about \$1.31 of every \$100.00 spent on travel in the U.S. during 2023. The monetary worth of travelers increased by \$0.12 year-on-year. Changes in **Direct Spending** can not only be influenced by ALL other travel measures including number of travel parties, number of persons, number of days, number of people in the Stays, length of stay, and individual traveler spending as well as changes in travel party composition, purpose of trip, activity participation levels, or accommodation choice.

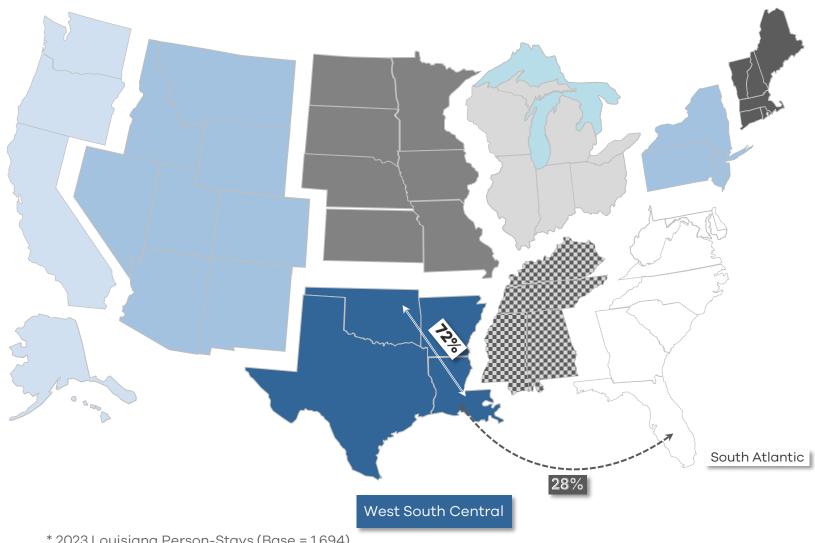
#### Louisiana Market Share of U.S. Travel



<sup>\*</sup> Louisiana Total Segment (Base = 1,694) Source: 2023 PERFORMANCE/Monitor<sup>SM</sup>

**Question/** For your overnight travel in the past 3 months, please provide the main US City or location visited.





# Intra vs. Inter Travel Louisiana

**2**% |

Intra-Census Division (within)

28%

Inter-Census Division (between)

**Question/** For your overnight travel in the past 3 months, please provide the main US City or location visited.

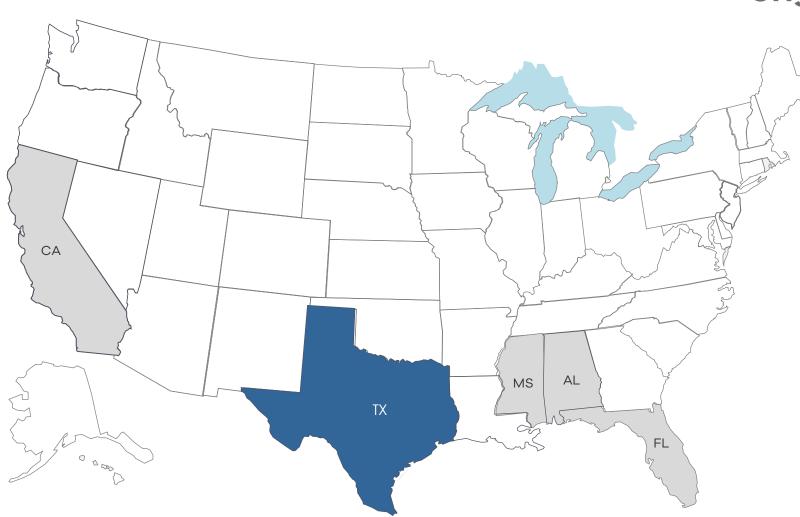
\* 2023 Louisiana Person-Stays (Base = 1,694) Source: 2023 PERFORMANCE/Monitor<sup>SM</sup>



#### Origin States and DMAs-Louisiana

- While the majority of visitors to Louisiana originate from the west south central region, visitors from the east south central region nearly doubled from 2022.
- Texas provides 16% of travel to the state, with another 9% from Mississippi, 3% from Florida, 3% from Alabama and 2% from California.
- The top 10 DMAs produce close to 70% of Louisiana's visitors.





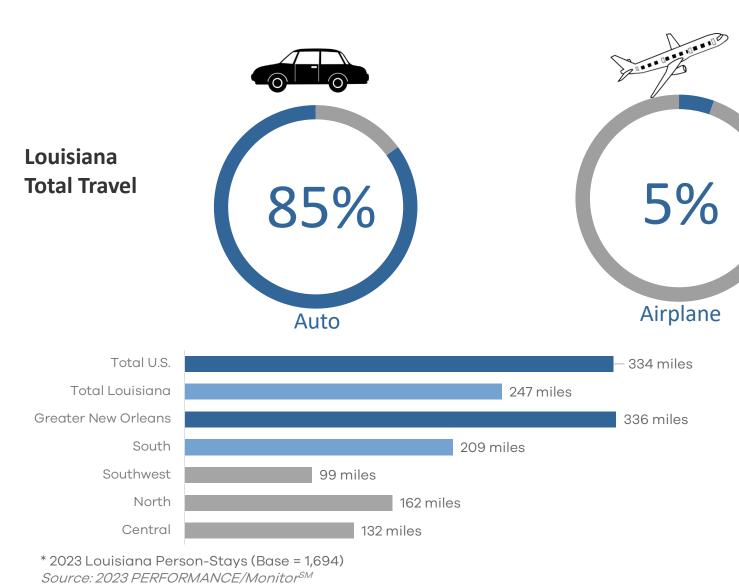
\* 2023 Louisiana Person-Stays (Base = 1,694) Source: 20223PERFORMANCE/Monitor<sup>SM</sup> **Question/** For your overnight travel in the past 3 months, please provide the main US City or location visited.



#### **Transportation to Louisiana**

10%

Train, Bus and other



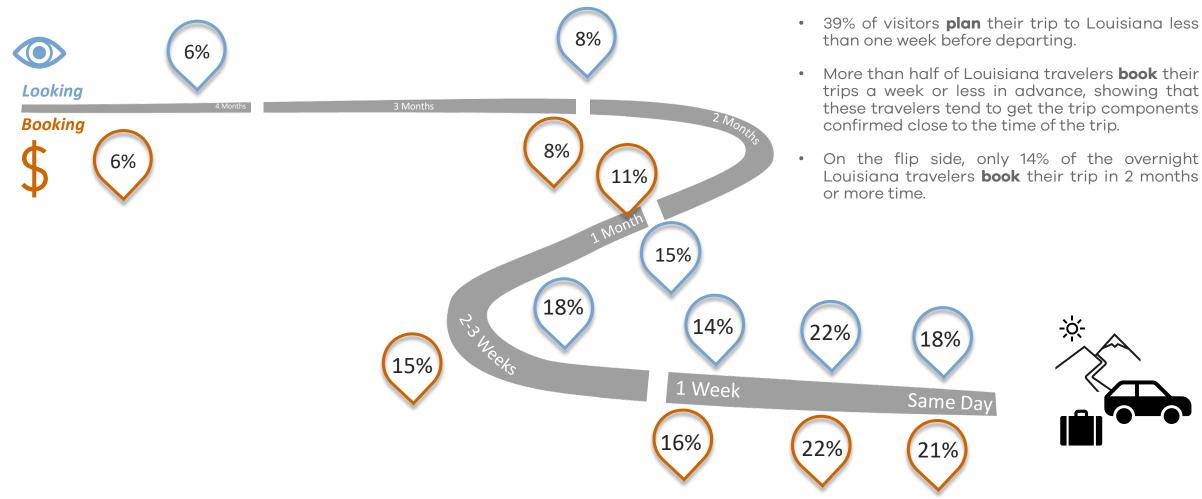
The average distance traveled one-way by Louisiana visitors was 247 miles, which was lower than the average U.S. traveler. This decreased slightly from 253 miles in 2022, a 2% decrease year-on-year.

Almost all types of visitors to Louisiana traveled for a shorter distance in 2023, with the exception of the South and Central Louisiana regions.

**Question/** Please provide the main transportation you used traveling to [City/Location] for your overnight trip or past month day trip



#### Trip Planning and Booking Time Frame-Louisiana



#### **Trip Planning Resources**

#### **HIGHLIGHTS**

- Louisiana's visitors rely on their past experiences, destination & attraction websites and online guides.
- Travel resources used by Louisiana travelers are very similar to the US average.
   However, Louisiana visitors tend to rely more on recommendations from friends and family, as well as mapping websites/apps than typical U.S. travelers.
- 1 out of 5 (28%) Louisiana visitors do not rely on any resource to plan their trip.



<sup>\* 2023</sup> Louisiana Person-Stays (Base = 1,694) Source: 2023 PERFORMANCE/Monitor<sup>SM</sup>

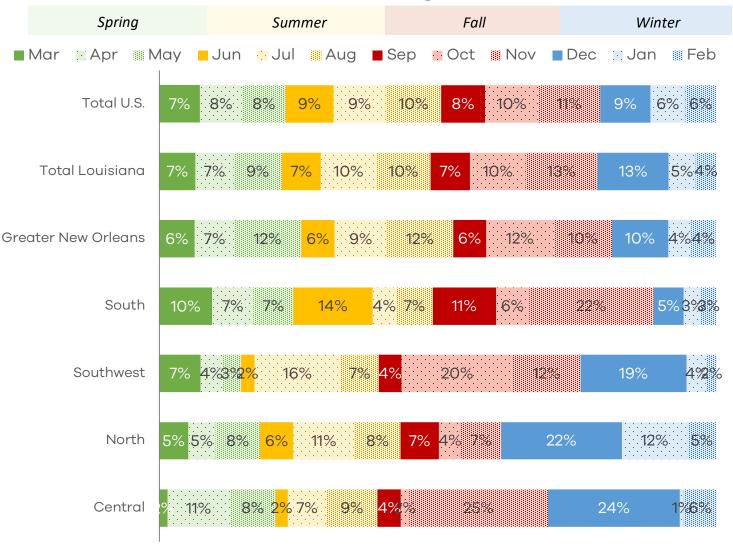
**Question/** Which of the following information sources did you use to plan your trip to [City/Location]?



#### When do visitors travel?

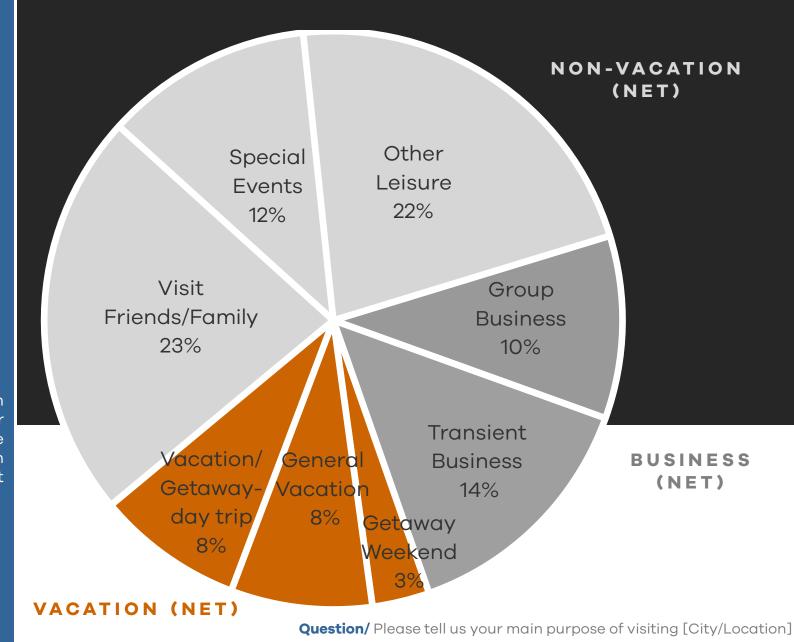
- Travel patterns resume to pre-COVID levels, with Summer and Fall representing the peak travel seasons for Louisiana.
- November and December had the highest visitation for Louisiana travelers, suggesting a high proportion of holiday travelers. June, July and October are also popular for visitors to Louisiana overall.
- Travel to Louisiana drops off quickly after December, with January and February representing the least popular months to visit the state.
- When considering regions, May, July and October are most popular for the Greater New Orleans region, while South, North and Central see the highest turnout in November in December.





# Purpose of Traveling to Louisiana

- 24% of travelers visit Louisiana for Business purposes.
- Two in 10 of all travelers visit Louisiana for Vacation purposes, with 8% visiting for general vacation, 8% for getaway day trips, and 3% for getaway weekends. The remaining half (57%) visit for Non-Vacation purposes, with the majority of this group of travelers come to visit friend/relatives (23%).

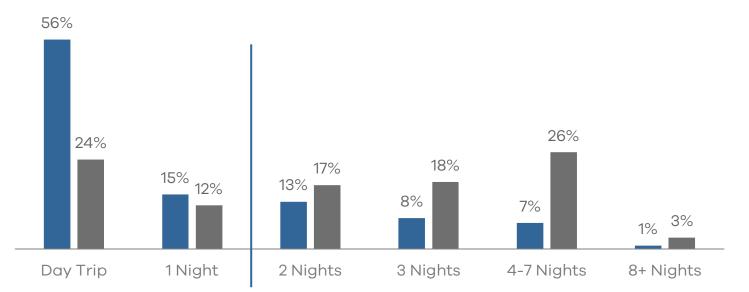


\* 2023 Louisiana Person-Stays (Base = 1,694) Source: 2023 PERFORMANCE/Monitor<sup>SM</sup>



#### **Louisiana Length of Stay**

- Stays
- Trip-Dollars



#### How long do Louisiana' visitor stay?

- Travel parties stayed on average 1.89 days in 2023 in Louisiana, slightly dropped from 1.91 in 2022. 13% of Louisiana travel parties stay for a single night, and 59% travel to Louisiana for a day trip.
- Louisiana travelers who stay two nights or more are profitable as they contribute more in monetary value than they represent in travel party shares. Travelers who stay between 4-7 nights are particularly profitable, with 26% of trip-dollars associated with this travel party length of stay.

# STAY IN HOTELS

#### \* 2023 Louisiana Person-Stays (Base = 1,694) Source: 2023 PERFORMANCE/Monitor<sup>SM</sup>

#### **Louisiana Overnight Accommodation**

STAY WITH
FRIENDS/RELATIVES
(non-paid)

27%
STAY IN
OTHER LODGING

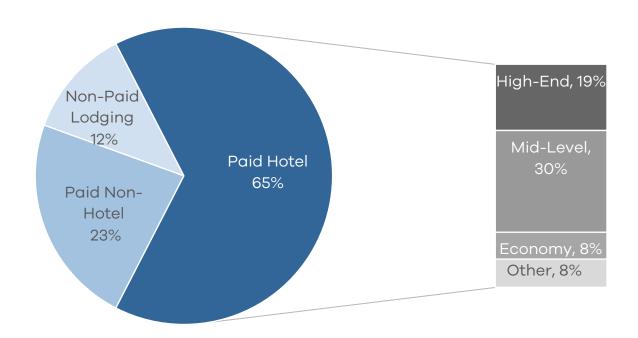
Home/Apartment/ Condo (paid, nonpaid/mine)

**Question/** Thinking about your overnight trip to [city/location], please provide the type of place stayed at.



#### Where do Louisiana' visitors stay?

#### **Louisiana Accommodation Type**



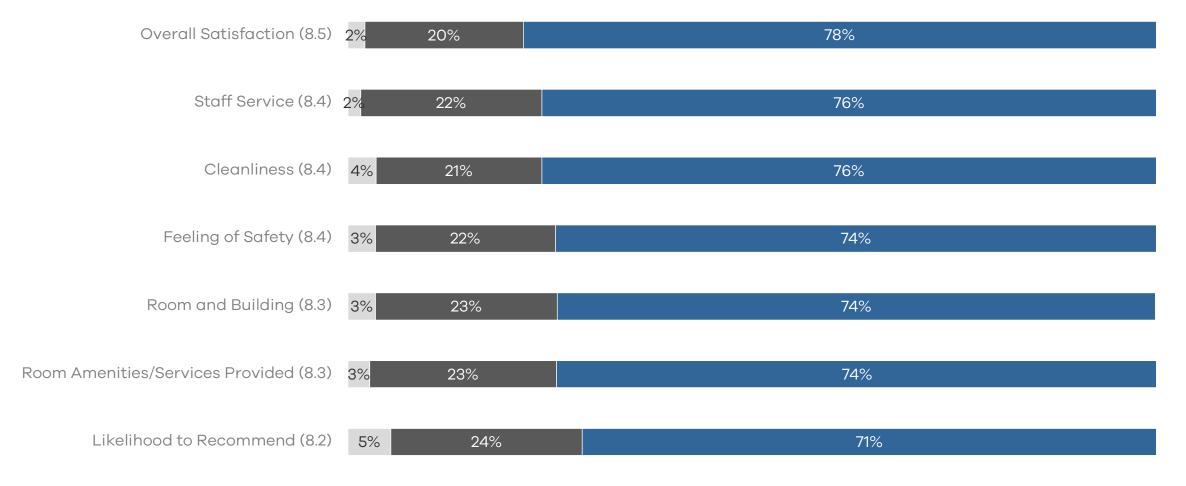
- Paid Hotel lodging was the most common accommodation choice for Louisiana visitors (65%), which rose from 58% in 2022.
- Almost a third of Louisiana visitors selected to stay in a mid-level (30%) accommodation, followed by 2 in 10 who chose to stay in a high-end hotel (19%).



■ Poor (1-3)

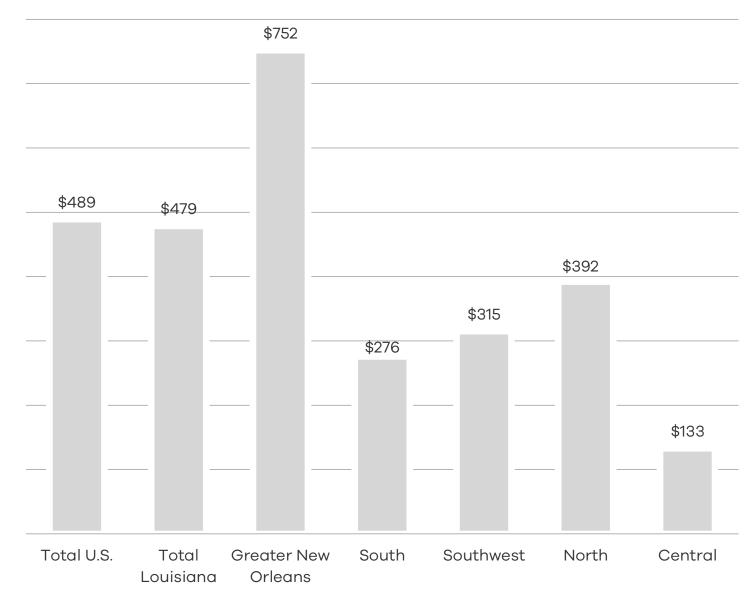
#### **Louisiana Hotel Ratings**

- Fair/Good (4-7)
- Excellent (8-10)



# Louisiana Average Spending per Party per Stay

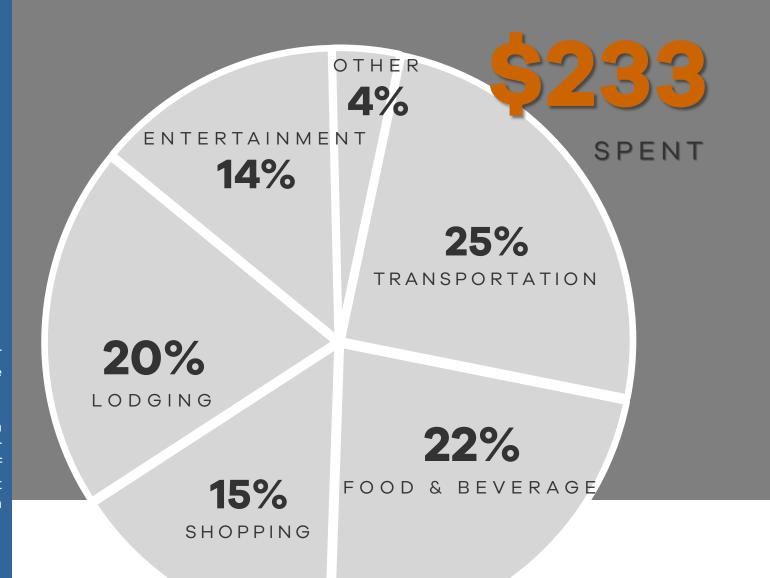
(w/o transportation)



**Question/** About how much was spent by or for you only (not entire travel party) in each category below? Including yourself, how many adults and children were with you on your trip?

# Louisiana Average Spending per Person per Day

- Louisiana travelers spent \$233 on average per person per day in 2023, slightly rising by \$15 year-on-year. The increase in spending was primairly driven by the spend on lodging.
- The spend on lodging from the Louisiana traveler has seen the greatest growth to 20% share of their average per person spending. This is potentially driven by the choice of overall increase in cost of lodging and inflation over the past years, as well as an increase in the proportion staying in high-end hotels.







47%



36%

TRAVEL IN PAIRS



5%

LARGE TRAVEL PARTIES

11%

TRAVEL WITH CHILDREN

Question / Including yourself, how many adults and children were with you on your trip?

TRAVEL ALONE

\* 2023 Louisiana Overnight Stays (Base = 960) Source: 2023 PERFORMANCE/Monitor<sup>SM</sup>



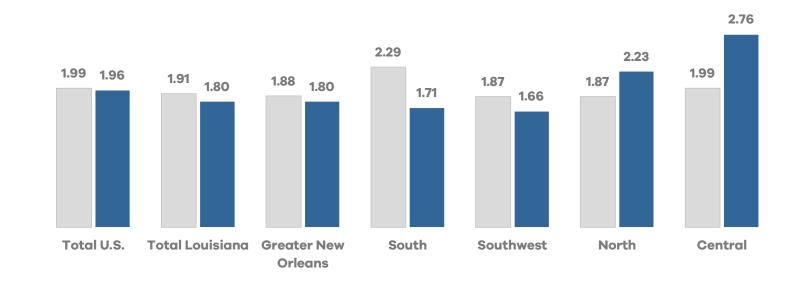
#### Who makes up the average Travel Party?

**2022** 

**2023** 

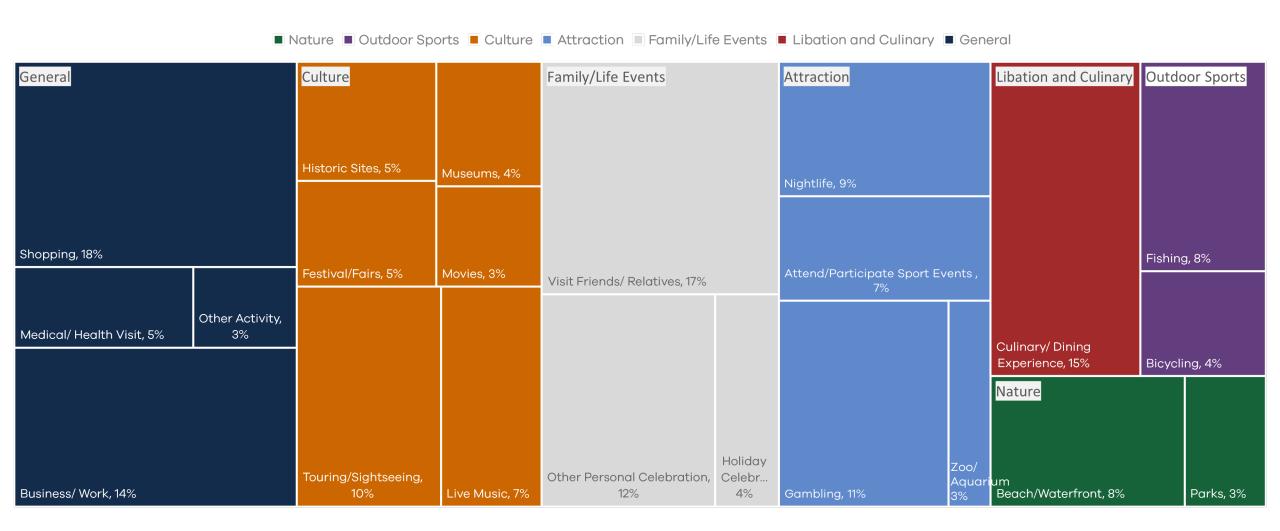
- Louisiana attracts mostly travel parties with single adults (47%), following by couples (36%), resulting **in an** average travel party size of 1.80 people in 2023. This is slightly lower than the U.S. average travel party of 1.96 people.
- Party sizes fell for travelers across both U.S. and Louisiana travelers in most regions. However, party sizes grew significantly in the North and Central regions compared to 2022. Both of these regions saw a dramatic increase in children present in the traveling party, suggesting an increase in family travel within these regions.







#### What do Louisiana' visitors do?



<sup>\* 2023</sup> Louisiana Overnight Stays (Base = 1,694) Source: 2023 PERFORMANCE/Monitor<sup>SM</sup>

5%

4%

3%

1%



Attractions	
Gambling	11%
Nightlife	9%
Attend/Participate Sports Event	7%
Zoo/Aquarium	3%
Shows (Antique, Art, Auto, etc.)	1%
Theme/Water Parks	1%
Culture	
Touring/Sightseeing	10%
Live Music	7%
Historic Sites	5%

Nature	
Beach/Waterfront	8%
Parks (national, state)	3%
Eco-Travel	2%
Camping	1%
Outdoor Sports	
Fishing	8%
Bicycling	4%
Boating/Sailing	2%
Golfing	2%
Hiking	1%
Hunting	1%
Tennis	1%
Libation and Culinary	
Culinary/Dining	15%

Family/Life Events	
Visit Friends/Relatives	17%
Birthday Celebration	6%
Holiday Celebration	4%
Anniversary Celebration	3%
Funeral/Memorial	2%
Other Personal Celebration	2%
Reunion/Graduation	1%
General	
General Shopping	18%
	18% 14%
Shopping	
Shopping Business/Work	14%
Shopping Business/Work Medical/Health/Doctor Visit	14% 5%
Shopping Business/Work Medical/Health/Doctor Visit Other Activity Religious/Faith Based	14% 5% 3%

Theater/Dance Performance

Museums/Art Exhibits

Festival/Fairs

Movies



#### **Activity Participation**

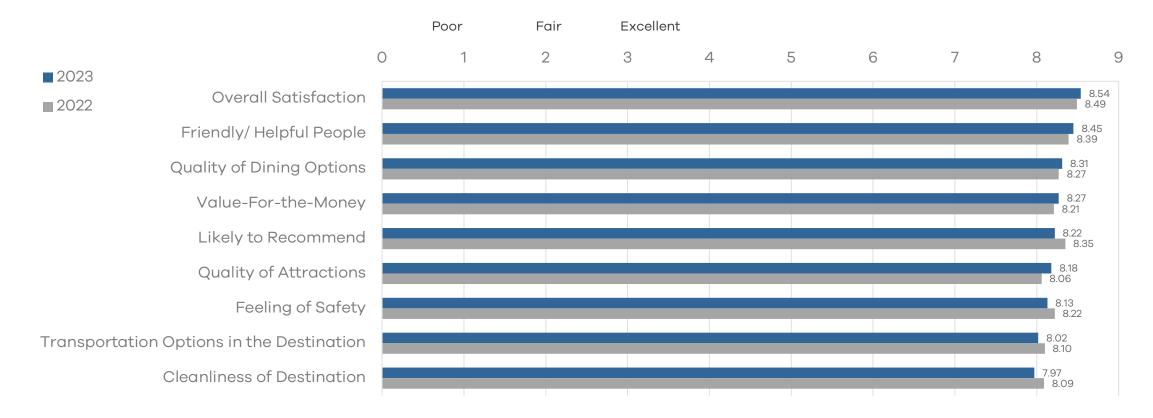
- Nearly all (96%) Louisiana travel parties participate in an activity when visiting the state, compared to 9 in 10 for the average U.S. destination (92%).
- 31% of Louisiana travelers who participate in an activity chose to participate in family/life event related activities, primarily to visit friends and family. This was particularly high for the southwest region, with 45% of respondents from this region participating in a family or life event in 2023.
- The following are some of the top activities Louisiana travel parties participated in their visit in 2023:
  - Shopping
  - Visit Friends/Relatives
  - Culinary/Dining
  - Business/Work
  - Gambling
  - Sightseeing/Touring
  - Nightlife
  - Fishing

#### **Propensity of Activity Participation**

- Louisiana travel parties have a much higher propensity to participate in the following activities than travel parties to the average US destination:
  - Fishing (2.4 times higher)
  - Gambling (2.2 times higher)
  - College Sports Event (1.8 times higher)
  - Live Music (1.6 times higher)
  - Nightlife (1.5 times higher)
  - Festival/Fairs (1.3 times higher)
  - Zoo/ Aquarium (1.3 times higher)
  - Sightseeing/Touring (1.2 times higher)
  - Visit Friends/Relatives (1.2 times higher)
  - Funeral/Memorial (1.2 times higher)

Overall, travelers leave Louisiana happy, with average ratings across the sets all excellent. Overall satisfaction, friendliness, quality of dining options and value for the money saw slight increases from 2022.

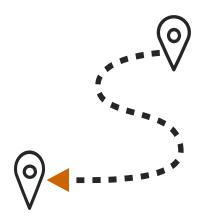
Travelers rate Louisiana as follows: Overall Satisfaction (8.54), Friendly/Helpful People (8.45), Quality of Dining Options (8.31), Value for the Money (8.27). Likely to Recommend (8.22), Quality of Attractions (8.18), Feeling of Safety (8.13), Transportation Options in the Destination (8.02) and Cleanliness of Destination (7.97),



<sup>\* 2023</sup> Louisiana Stays (Base = 1,694) Source: 2023 PERFORMANCE/Monitor<sup>SM</sup>

**Question/** Please rate [City/location] using the scale below.





#### **Past & Future Visitation**

- 35% of travelers visited Louisiana for the first time and another 39% were frequent visitors, rising from 34% in 2022.
- Travelers plan to visit Louisiana 6.70 times on average in the next three years - more than the average US destination (6.28 times).
- Only 17% of travelers do not plan on visiting Louisiana again in the next three years.

- Infrequent visitors (visited 2-3 times)
   Louisiana 26%
- Frequent visitors (visited 4+ times)
   Louisiana 39%

• First-time visitors Louisiana 35%

- 83% of Louisiana travelers plan to visit again

- On average 6.7 times in next 3 years

2019-2022 2023 2024-2026

**Question/** Number of times [city/location] visited in past 3 years (type in number including this visit) and number of time do you plan to visit [city/location] in the next 3 years (Type in number. Do not include this visit.)



	U.S. Traveler	Louisiana Traveler
Average Age	46.3 years	46.4 years
Employed	66%	63%
Retired	17%	20%
Median Income (000)	\$91,886	\$75,899
Children in Household	40%	40%
Race/ethnicity: White Black Asian Hispanic/Latino Other	75% 13% 6% 18% 11%	65% 28% 2% 12% 8%
Generations: Millennials/GenZ GenX Boomer Silent/GI	47% 27% 24% 2%	46% 29% 24% 1%

#### **Demographics**

- Overall, Louisiana travelers are similar to the typical U.S. traveler.
- 3 in 10 Louisiana travelers are Black, compared to the average U.S. destination where only 1 in 10 travelers are Black. The greatest proportion of Louisiana travelers are Millennial/GenZ, followed by GenX.
- Total Louisiana travelers have a lower median income than the average U.S. traveler.

## -2-SNAPSHOTS



#### **Season of Trip**

Spring	Summer	Fall	Winter
22%	27%	30%	21%
	->	The state of the s	

**Transportation Used to Travel** 

#### **Demographic Information**





**AVERAGE** VISITOR AGE

## 85%



Mean Household Income \$95,979

46%	29%	24%	1%
/ GEN Z	GEN X	BOOMERS	SILENT/GI
MILLENNIAL			

#### 22% 18% 15% 18% < 1 14% Same Day

TRIP

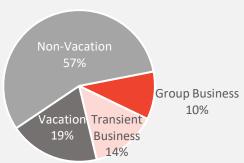
**PLANNING** 

TIMEFRAME

#### **Average Expenditure**

PERSON PER DAY

#### **Trip Purpose**



2-3

Months Months

#### **Trip Characteristics**

**AVERAGE LENGTH OF** STAY

**DAYS** 



travel alone



36% travel together



5% travel in groups of 3+ adults



**AVERAGE PARTY SIZE**  **PERSONS** 

#### **TOP TRIP PLANNING** RESOURCES



PAST EXPERIENCE





篇

9%

FAMILY &INTERNET
FRIEND SEARCH
RECOMMEN-MAPPING WEBSITES WEBSITES

One Trip in Past 3 **Months** Frequent Traveler (5+ Times in Past 3 Months)

DATIONS



SATISFACTION (8.54) VALUE-FOR-THE-MONEY (8.27)

#### **Main Activities**



**YEARS** OLD





52% Married



**40%** with children in household

Source: 2023 PERFORMANCE/Monitor

76%



**DAYS** 

35%

travel

together

**Trip Characteristics** 

#### **Season of Trip**

Spring	Summer	Fall	Winter
26%	<b>27%</b> 	29%	19%

**Transportation Used to Travel** 

#### **Demographic Information**





**AVERAGE** VISITOR AGE

**YEARS** OLD

#### TRIP Mean Household Income **PLANNING** \$108,371

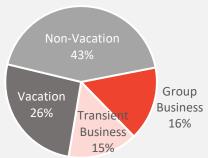




## 53% Married



**38%** with children in household



#### travel alone 8% travel in groups of 3+ adults

**AVERAGE** 

**LENGTH OF** 

STAY

**AVERAGE PARTY SIZE** 

**PERSONS** 

#### TOP TRIP PLANNING **RESOURCES**





10%

10%

黨

FAMILY & INTERNET FRIEND SEARCH PAST EXPERIENCE

RECOMMEN-**DATIONS** 

T DESTINATION I TRAVEL WEBSITES BOOKING WEBSITES

#### One Trip in Past 3 **Months** Frequent Traveler (5+ Times in Past 3 Months)



15% Business/Work 15% Nightlife

**Main Activities** 

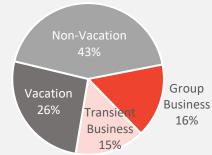
22% Dining

20% Shopping

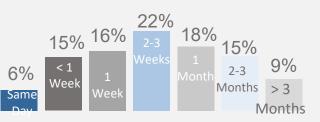
16% Sightseeing/Touring

Source: 2023 PERFORMANCE/Monitor

#### **Trip Purpose**



### ΓIMEFRAME



#### **Average Expenditure**

PERSON PER DAY



#### **Season of Trip**

Spring	Summer	Fall	Winter
24%	25%	40%	11%
	->	Willy .	***

**Transportation Used to Travel** 

96%

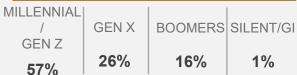
#### **Demographic Information**

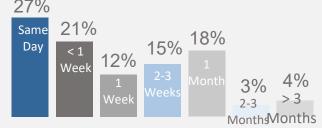


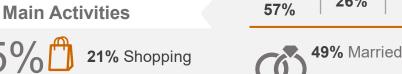


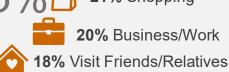
#### **AVERAGE YEARS VISITOR AGE** OLD









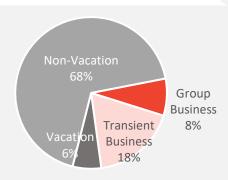




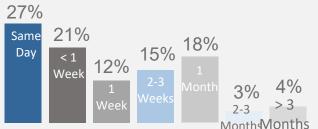


43% with children in household





#### **PLANNING** TIMEFRAME



#### **Average Expenditure**

PERSON PER DAY

#### **Trip Characteristics**

**AVERAGE LENGTH OF** STAY

**DAYS** 



**AVERAGE** 

**PARTY SIZE** 



travel together



1% travel in groups of 3+ adults



**PERSONS** 

#### TOP TRIP PLANNING





**\*\***\*

11% 7% DESTINATION WEBSITES MAPPING

PAST EXPERIENCE FAMILY & , FRIEND WEBSITESINTERNET SEARCH RECOMMEN-**DATIONS** 

> One Trip in Past 3 **Months**

Frequent Traveler (5+ Times in Past 3 Months)





Source: 2023 PERFORMANCE/Monitor



#### **Season of Trip**

Spring	Summe	Fall	Winter
15%	25%	36%	24%
		En h	

**Transportation Used to Travel** 

#### **Demographic Information**





**AVERAGE YEARS** VISITOR AGE OLD

Mean Household Income \$71,352

41%	25%	32%	2%
GEN Z			
MILLENNIAL /	GEN X	BOOMERS	SILENT/GI

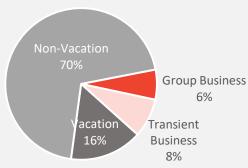


44% Married



**42%** with children in household

#### **Trip Purpose**



#### **Trip Characteristics**

**AVERAGE LENGTH OF** STAY

**DAYS** 



55% travel alone



33% travel together



travel in groups of 3+ adults



**AVERAGE PARTY SIZE** 

#### **PERSONS** TOP TRIP PLANNING

26%

8% INTERNET

FAMILY & MAPPING FRIEND WEBSITES PAST EXPERIENCE RECOMMEN-

**DATIONS** 

**WEBSITES** 

SOCIAL **NETWORKNG** 

**Months** Frequent Traveler (5+ Times in Past 3 Months)

SEARCH

SATISFACTION (8.82) VALUE-FOR-THE-MONEY (8.76) LIKELY TO RECOMMEND (8.38)

One Trip in Past 3

#### **Main Activities**



97%

**35%** Visit Friends/Relatives



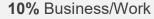
19% Gambling



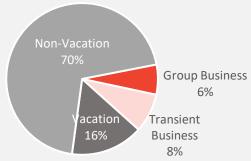
12% Sightseeing/Touring



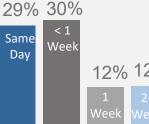
10% Dining



Source: 2023 PERFORMANCE/Monitor



#### **TRIP PLANNING** TIMEFRAME



12% 12% 11%

Months Months

#### **Average Expenditure**

PERSON PER DAY



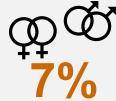
#### **Season of Trip**

Fall	Winter
18%	39% ***

**Transportation Used to Travel** 

## **Demographic Information**





**AVERAGE** YEARS **VISITOR AGE** OLD

# 95%



Mean Household Income \$101,054

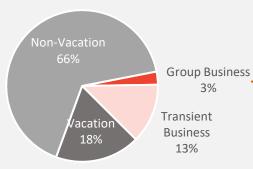
53%	26%	21%	0%
GEN Z	OLIVA	DOOMENS	SILLINI/GI
MILLENNIAL	GEN X	BOOMERS	SII ENT/GI





children in household

#### **Trip Purpose**





**AVERAGE LENGTH OF** STAY

**DAYS** 



travel alone



54% travel together



3% travel in groups of 3+ adults



**AVERAGE** 

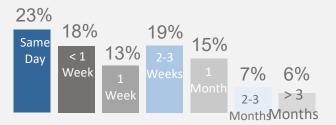
**PERSONS** 

#### **Main Activities**



**42%** with

#### **PLANNING PARTY SIZE** TIMEFRAME



**TRIP** 

#### TOP TRIP PLANNING **RESOURCES**





6% INERNET SEARCH MAPPING WEBSITES

PAST FAMILY & S
EXPERIENCE FRIEND AAA TRAVEL **RECOMMEN- GUIDES DATIONS** 

## **Average Expenditure**

PERSON PER DAY







10% Business/Work

Source: 2023 PERFORMANCE/Monitor

25%



#### **Season of Trip**

Spring	Summe	r Fall	Winter
21%	18%	31%	30%
		En hy	***

**Transportation Used to Travel** 

#### **Demographic Information**





**AVERAGE** VISITOR AGE

**YEARS** OLD



Mean Household Income \$68,036

32%	50%	18%	0%
/ GEN Z	GEN X	BOOMERS	SILENT/GI
MILLENNIAL			

61% Married



**49%** with children in household

### **Trip Purpose**

58%

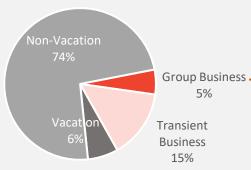
>1

6%

Same

Day

18%



**TRIP** 



**AVERAGE LENGTH OF** STAY

DAYS



travel alone



55% travel together



3% travel in groups of 3+ adults



**PERSONS** 

**AVERAGE PARTY SIZE** 

### TOP TRIP PLANNING RESOURCES



64% PAST EXPERIENCE 13%

FAMILY &

12% FRIEND RECOMMEN-

INTERNET MAPPING DATIONS DESTINATION SEARCH WEBSITES WEBSITES

## One Trip in Past 3 Months Frequent Traveler (5+ Times in Past 3 Months)



SATISFACTION (8.39) VALUE-FOR-THE-MONEY (8.14) LIKELY TO RECOMMEND (6.90)

## **Main Activities**

75%



Source: 2023 PERFORMANCE/Monitor

#### **Average Expenditure**

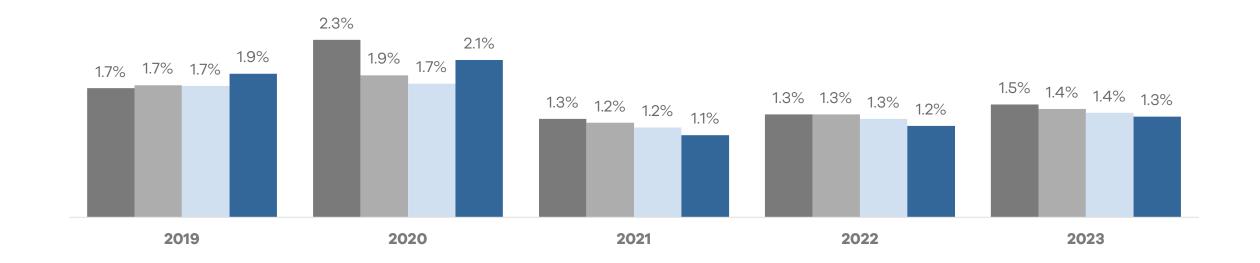
PERSON PER DAY

# -3-CHARTS & GRAPHS



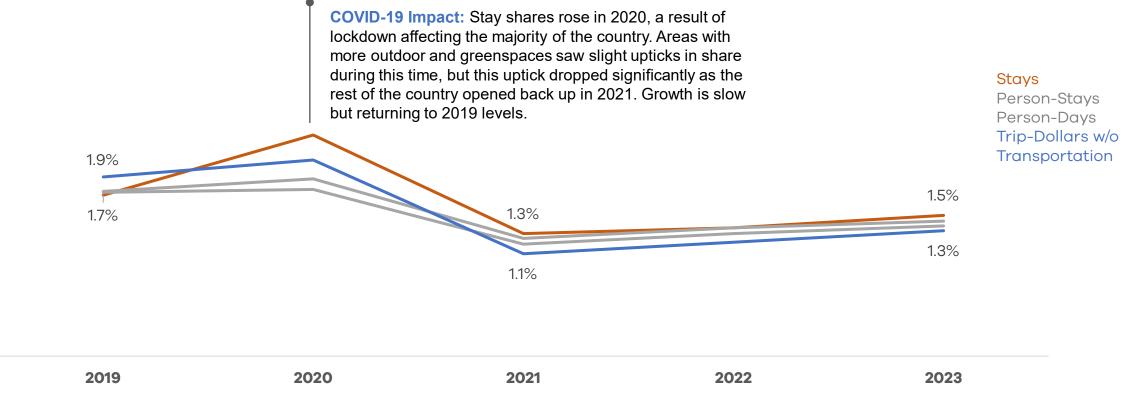
#### Louisiana's 5 Year Share of US Travel







After welcoming a growing share in travel parties during COVID, the share of Leisure travel parties in Louisiana dropped in 2021 and is slowly increasing towards a path to recovery in 2023

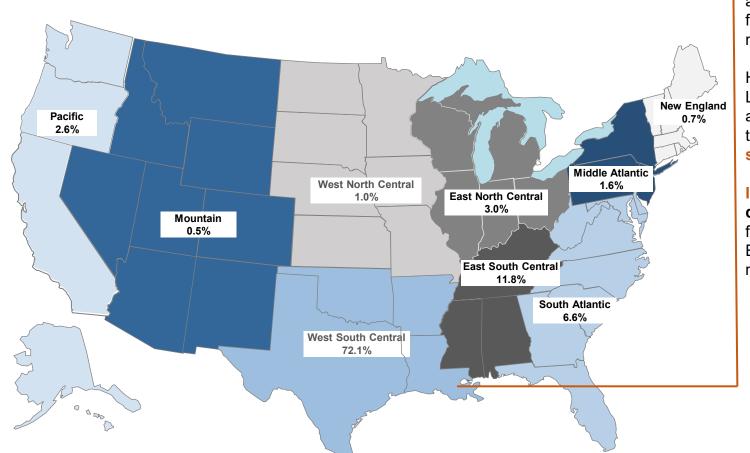


<sup>\* 2019-2023</sup> Louisiana (Base n=1,694) Source: Performance/Monitor<sup>SM</sup>

**Question/** For your overnight travel in the past 3 months, please provide the main US City or location visited AND Please provide the city/location for your day trip taken to all different cities/location visited in [month]



#### **Louisiana' Origin US Divisions**



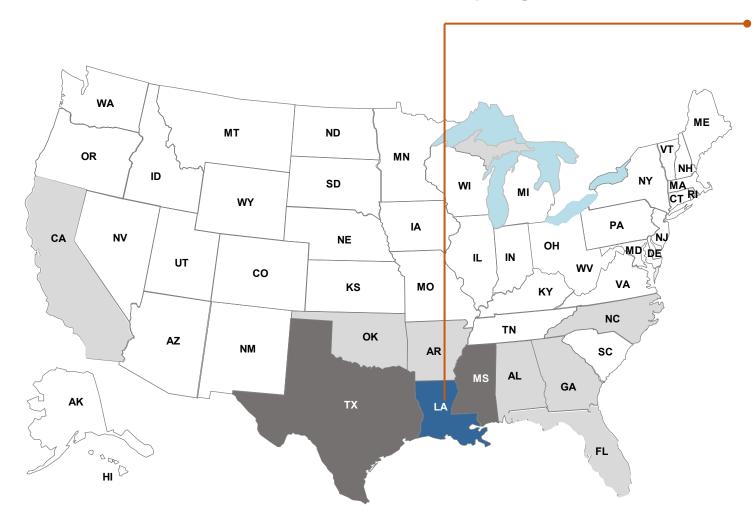
Intra-Census Region (within): Louisiana attracts nearly three-quarters of all visitors from within the West South Central Census region, a similar share to pre-COVID times.

Half of travelers reside in the State of Louisiana (intra-state/intra-region) and another 1 in 10 in the surrounding states of the East South Central region (inter-state/intra-region).

Inter-Census Regions (between): One quarter of Louisiana' leisure visitors come from other US census regions – mainly the East South Central and South Atlantic regions.



#### **Louisiana' Top Origin States**



## Origin states to Louisiana still show shifts due to the impact of the COVID-19 era.

Slightly more than half of Louisiana' travelers in 2023 are residents – a share that remains 10 percent higher than it did in 2019 and has remained this high since 2020.

The share of travelers from Texas dropped back below 2019 levels after seeming to recover in 2022, though Mississippi and California saw a significant increase in shares to above 2019 levels.

The top 10 origin states of non-residents made up 39% of travel to Louisiana in 2023, similar to 2019.

#### **Top 10 Origin States**

rop to origin otatoo	
Louisiana	52.4%
Texas	16.3%
Mississippi	8.5%
Florida	2.7%
Alabama	2.6%
California	2.3%
Oklahoma	2.0%
Georgia	1.9%
Arkansas	1.5%
North Carolina	0.9%

**Question/** For your overnight travel in the past 3 months, please provide the main US City or location visited AND Please provide the city/location for your day trip taken to all different cities/location visited in [month]

<sup>\* 2023</sup> Louisiana Person-Stays (Base n=1,694) Source: Performance/Monitor<sup>SM</sup>

## **Visitor Profile / Trip Origin**

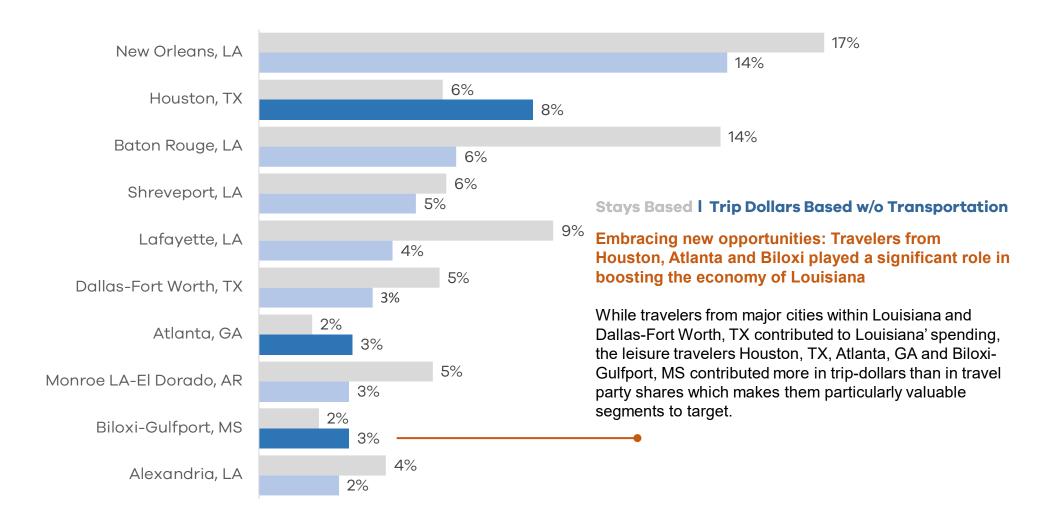
44



Top 10 Origin DMAs to Louisiana	US	Louisiana	Greater New Orleans	South	Southwest	North	Central
Baton Rouge, LA	0.3%	15.5%	19.1%	27.0%	13.4%	3.6%	3.1%
New Orleans, LA	0.5%	14.1%	21.0%	24.6%	4.1%	0.3%	11.7%
Lafayette, LA	0.2%	8.7%	1.8%	7.7%	36.7%	2.4%	7.8%
Shreveport, LA	0.4%	7.9%	0.7%	2.6%	0.7%	37.8%	6.5%
Houston, TX	2.2%	5.4%	5.5%	0.6%	13.4%	0.8%	3.7%
Jackson, MS	0.3%	4.0%	2.7%	9.5%	0.2%	2.0%	3.7%
Monroe, LA-El Dorado, AR	0.2%	3.9%	0.4%	6.4%	0.3%	14.3%	7.9%
Dallas-Fort Worth, TX	3.1%	3.7%	2.7%	1.8%	1.7%	5.6%	10.6%
Alexandria, LA	0.1%	2.8%	0.6%	1.0%	6.9%	0.4%	22.0%
Biloxi-Gulfport, MS	0.1%	2.3%	5.0%	1.2%	0.5%	0.0%	0.0%
Top 10 Sum	7.4%	68.3%	59.5%	82.4%	77.9%	67.2%	77.2%



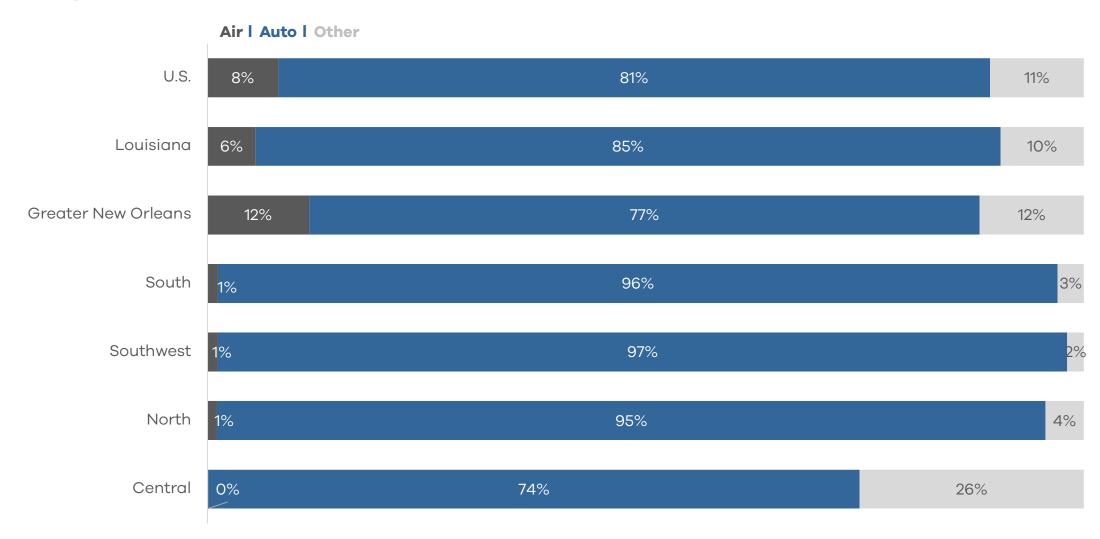
#### Louisiana' Opportunity by Origin DMA



<sup>\* 2021-2023</sup> Louisiana Leisure (Base n=6,050) Source: Performance/Monitor<sup>SM</sup>



#### **Mode of Transportation to the Destination**

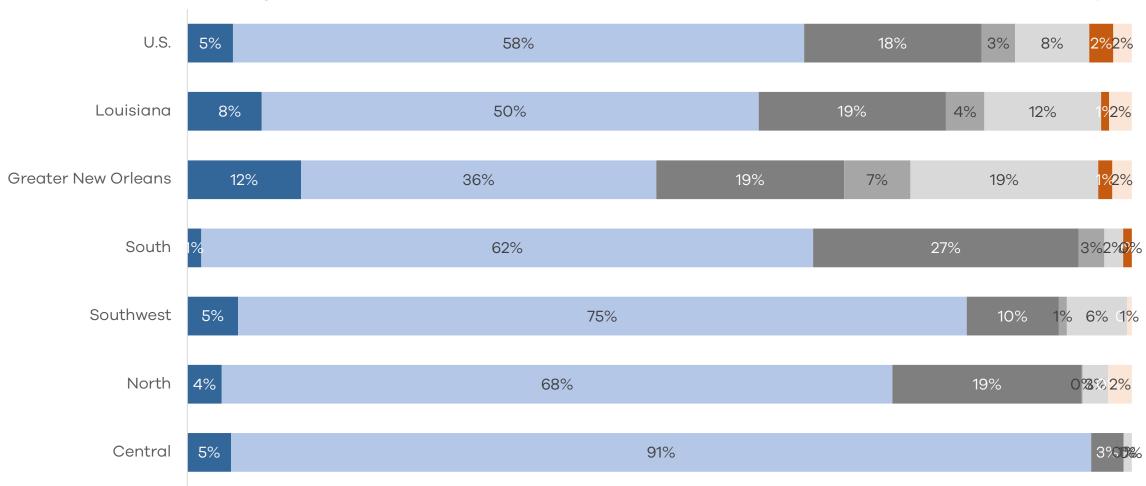


<sup>\* 2023</sup> Person-Stays (Base Louisiana=1,694) Source: Performance/Monitor<sup>SM</sup>



#### **Mode of Transportation within the Destination**



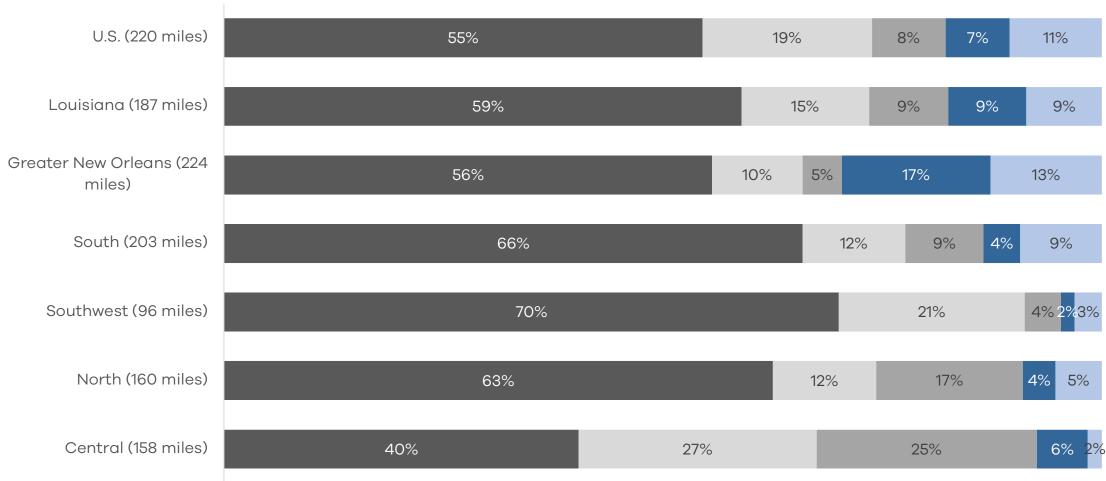


<sup>\* 2023</sup> Person-Stays (Base Louisiana=1,694) Source: Performance/Monitor<sup>SM</sup>



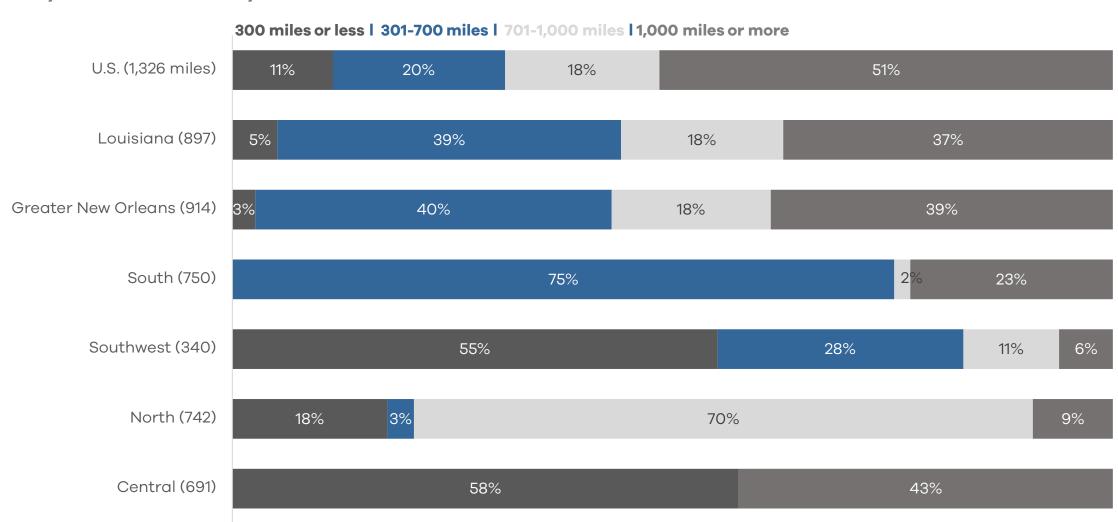
#### **One-Way Distance Traveled by Car**







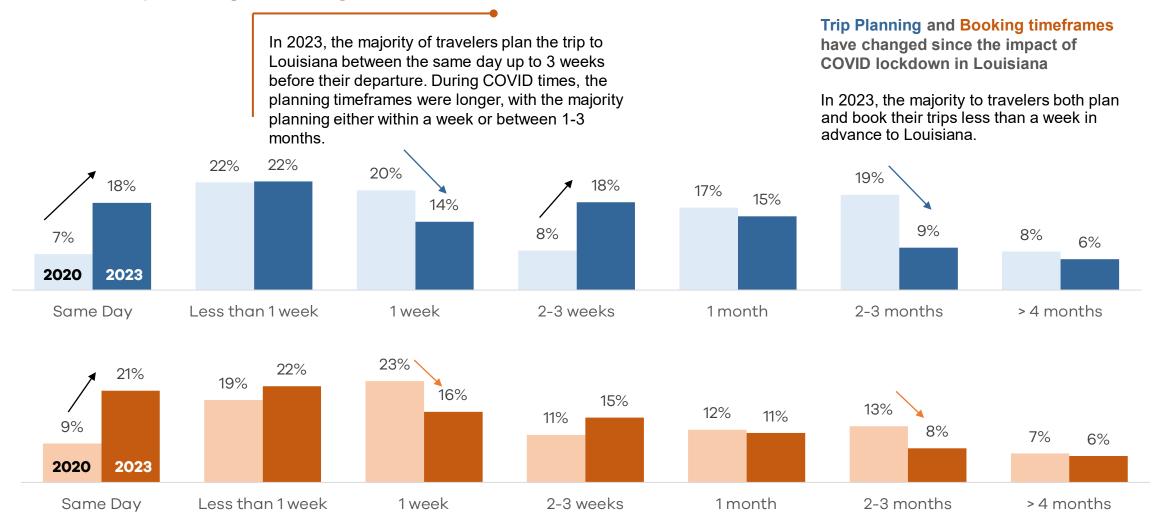
#### **One-Way Distance Traveled by Air**



<sup>\* 2023</sup> Person-Stays (Base Louisiana=327) Source: Performance/Monitor<sup>SM</sup>



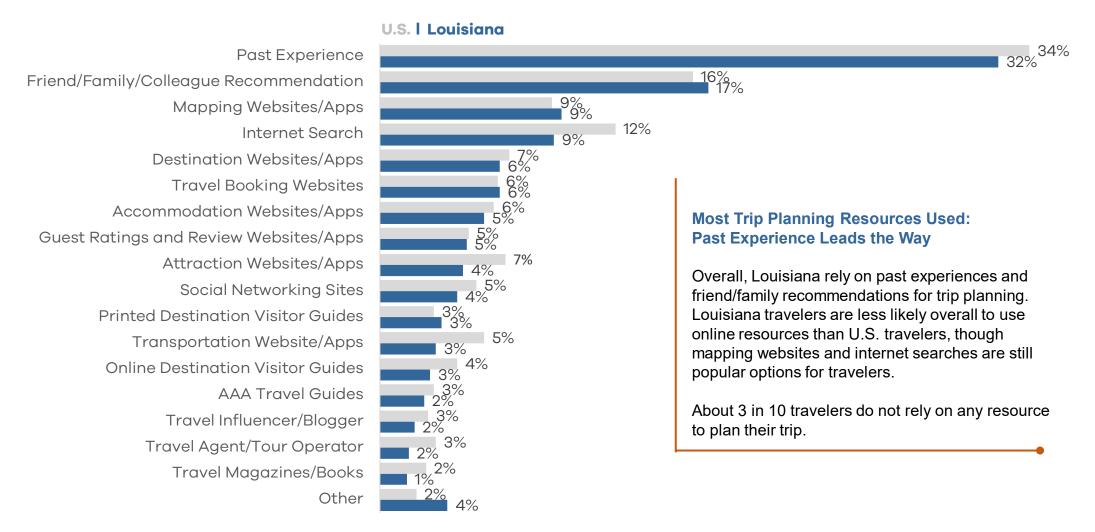
#### Louisiana' Trip Planning vs. Booking Time Frame



<sup>\* 2023</sup> Louisiana Person-Stays (Base Louisiana=1,694) Source: Performance/Monitor<sup>SM</sup>



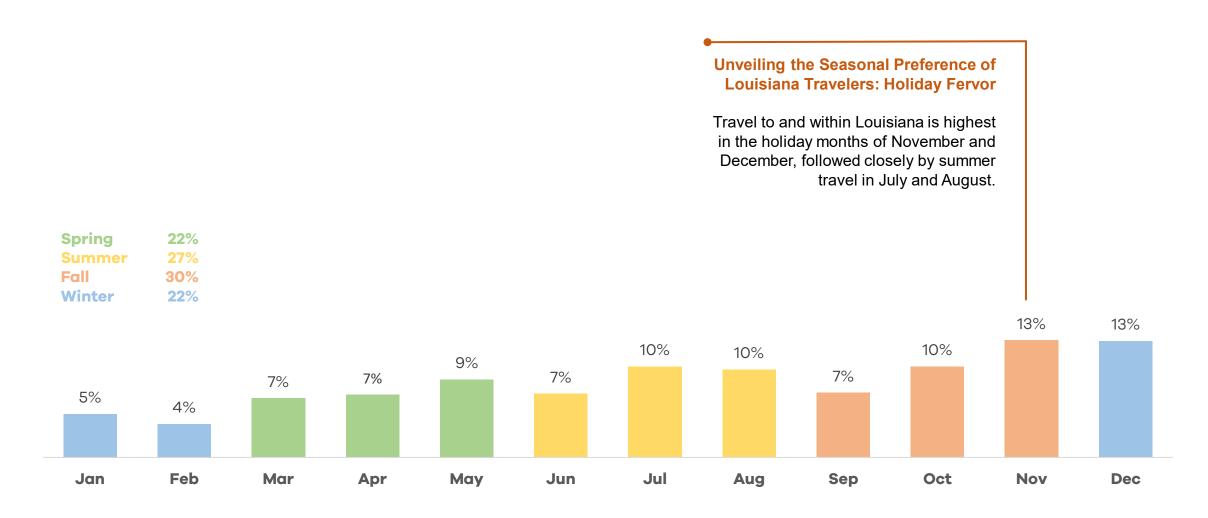
#### **Travel Planning Resources**



<sup>\* 2023</sup> Person-Stays (Base Louisiana=1,694) Source: Performance/Monitor<sup>SM</sup>



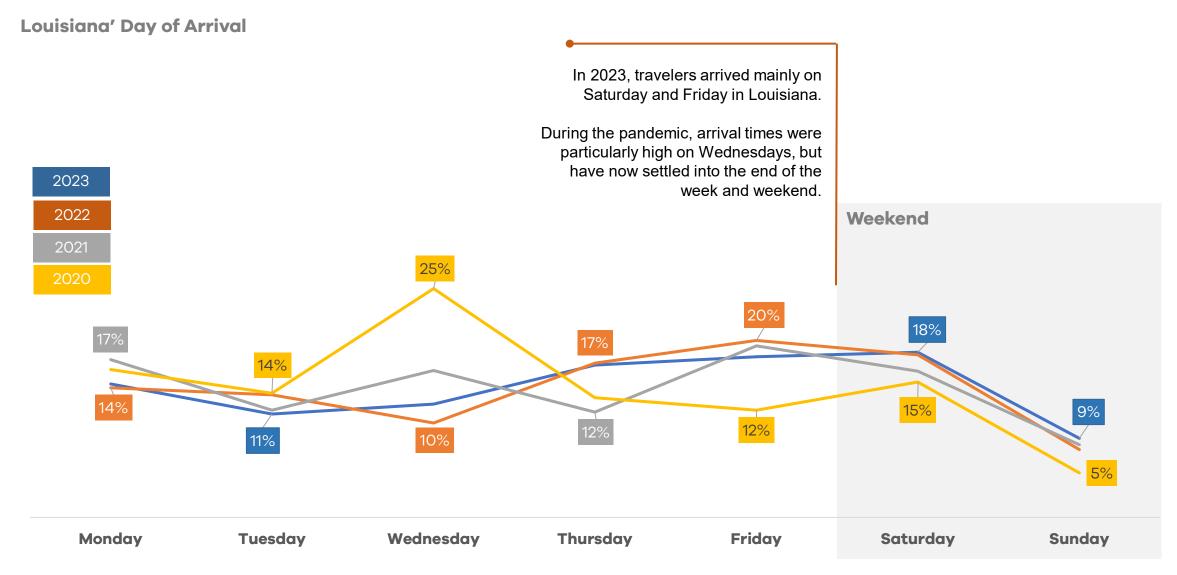
#### **Louisiana' Month Trip Started**



<sup>\* 2022</sup> Leisure Person-Stays (Base Louisiana=1,694) Source: Performance/Monitor<sup>SM</sup>

**Question/** For your overnight travel in the past 3 months, please provide the main US City or location visited AND Please provide the city/location for your day trip taken to all different cities/location visited in [month]



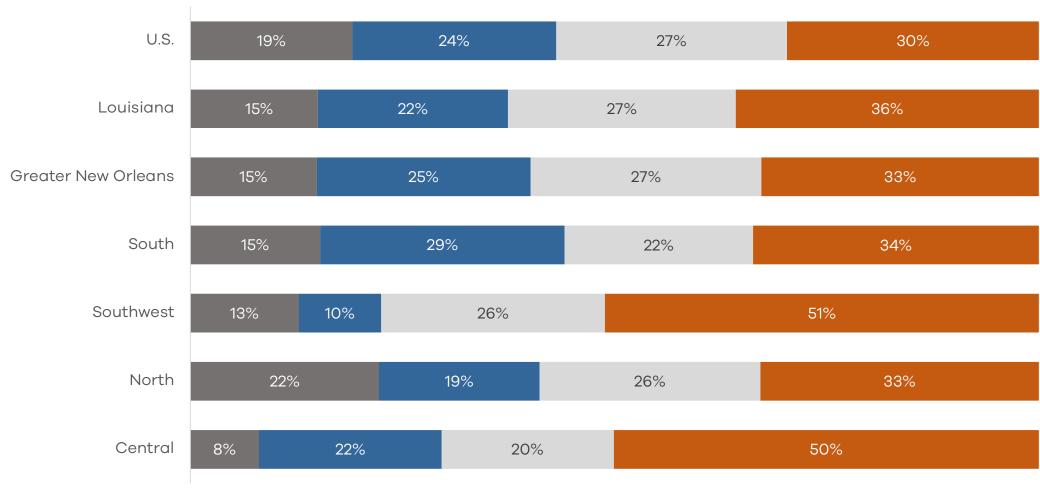


**Question/** For your overnight travel in the past 3 months, please provide the main US City or location visited AND Please provide the city/location for your day trip taken to all different cities/location visited in [month]



#### **Quarter Trip Started**



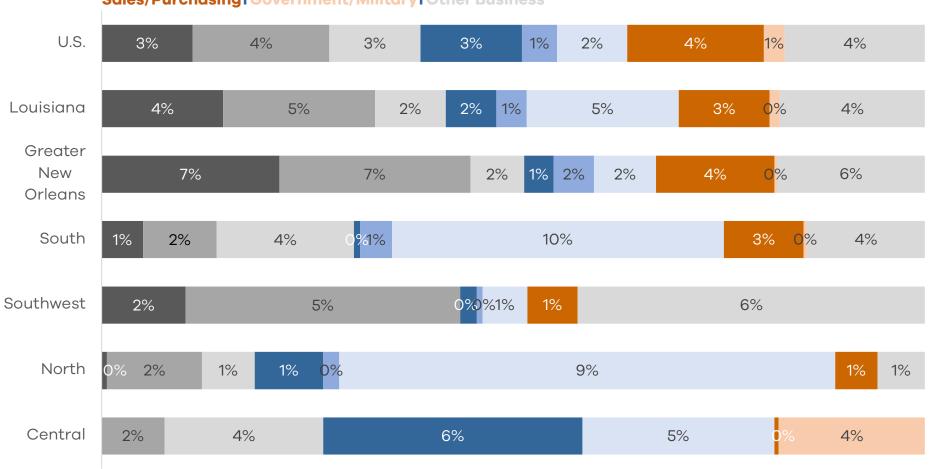


<sup>\* 2023</sup> Person-Stays (Base Louisiana=1,694) Source: Performance/Monitor<sup>SM</sup>



#### **Purpose of Stay- Business**





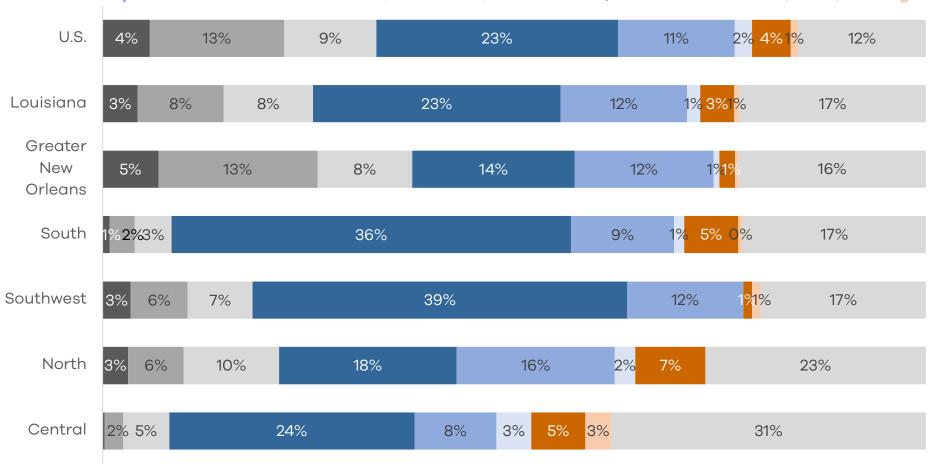
A quarter of visitors to Louisiana travel to the state for business purposes.

Of those who travel for business purposes, the majority come for Construction/Repair or Seminars— a slightly larger share than for the average US destination.



#### **Purpose of Stay- Leisure**

Overnight Getaway Weekend | Overnight General Vacation | Day Getaway Weekend or General Vacation | Visit Friends/Relatives | Special Event | Leisure Convention/Conference/Show | Medical/Health Care | Seminar/Class/Training | Other Personal Leisure



Louisiana is a popular destinations for family gatherings and reconnecting with loved ones.

One in every five travelers visited Louisiana for a vacation purpose.

More than half of travelers visited Louisiana for a non-vacation purpose.

The majority come to **Visit Friends/Relatives** – around the same share as the average US destination.



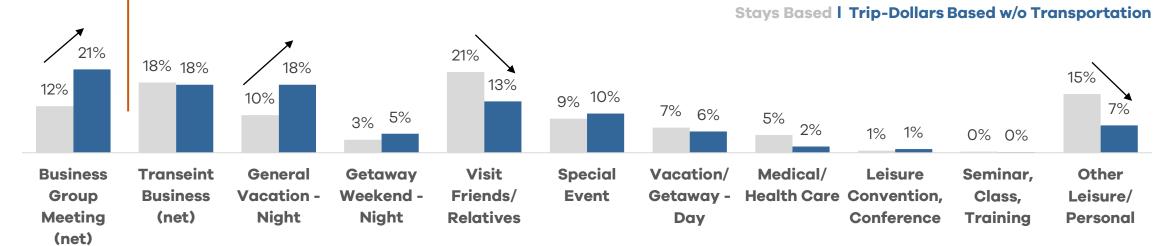
#### **Louisiana' Opportunity by Purpose**

#### **Most Profitable: Business Purposes and Vacation Travelers**

Those who visit Louisiana for a Group meeting make up 12% of Louisiana's travel party base. These travel parties contribute 21% to Louisiana's trip-dollars volume which makes them very profitable segments. Similarly, Louisiana travel parties who visit for overnight vacations make up 10% of the travel party base but contribute 18% to Louisiana's trip-dollar volume.

Louisiana's primary Leisure segment, those visiting friends and relatives, generate a lower share in trip-dollars than they represent in travel parties.

The trip-dollars spending data have been adjusted for the influence of locals or long-hauls visitors by removing spending for all means of transportation.

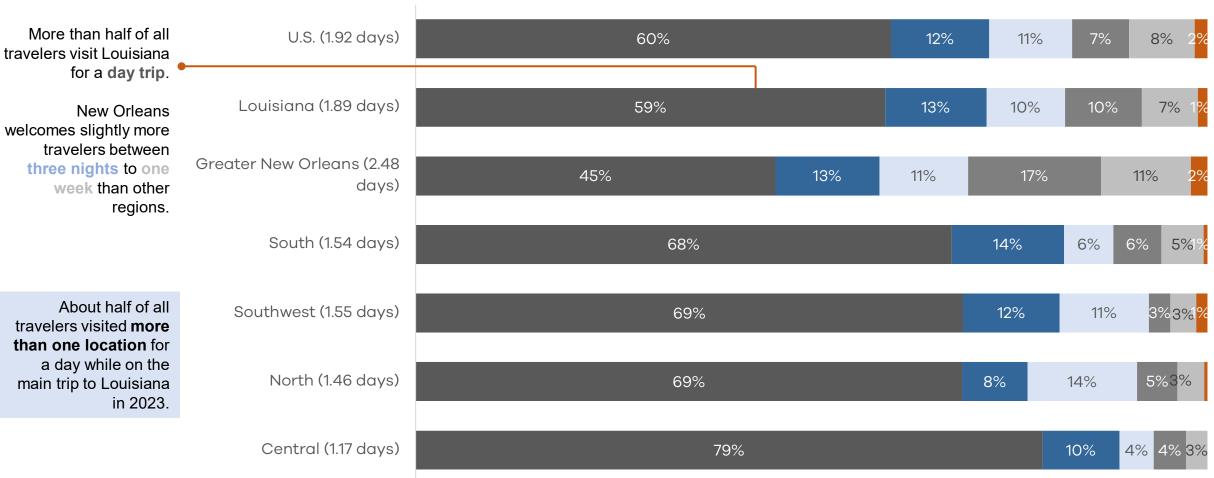


<sup>\* 2021-2023</sup> Leisure Louisiana (Base=3.957) Source: Performance/Monitor<sup>SM</sup>



#### **Stay Length**



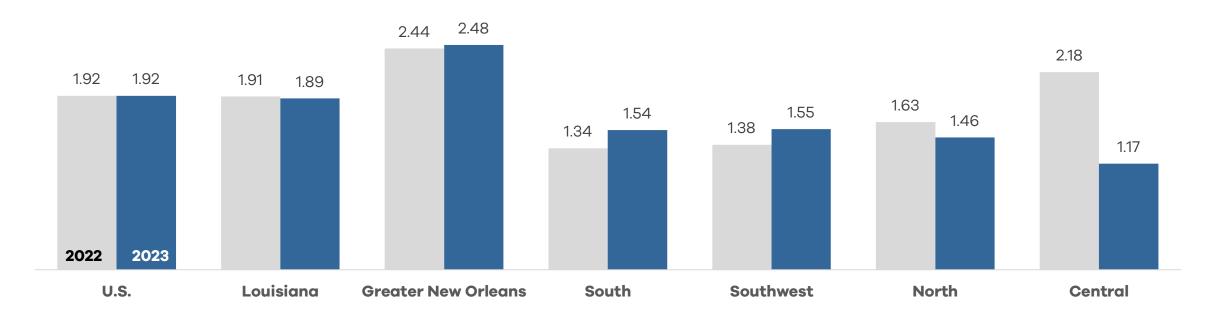


**Question/** For your overnight travel in the past 3 months, please provide the date the stay started and ended to [City/location] visited and Please provide the number of times you visited this month for a day trip.

<sup>\* 2023</sup> Person-Stays (Base Louisiana=1,694) Source: Performance/Monitor<sup>SM</sup>



#### **Average Length of Stay (in days)**

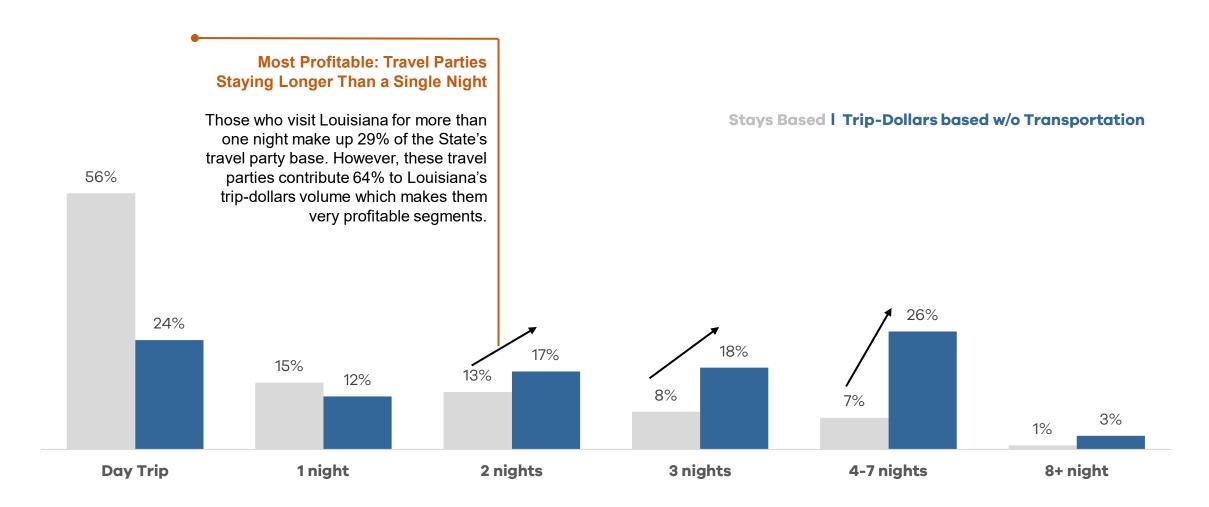


<sup>\* 2023</sup> Person-Stays (Base Louisiana=1,694) Source: Performance/Monitor<sup>SM</sup>

**Question/** For your overnight travel in the past 3 months, please provide the date the stay started and ended to [City/location] visited and Please provide the number of times you visited this month for a day trip.



#### Louisiana' Opportunity by Length of Stay



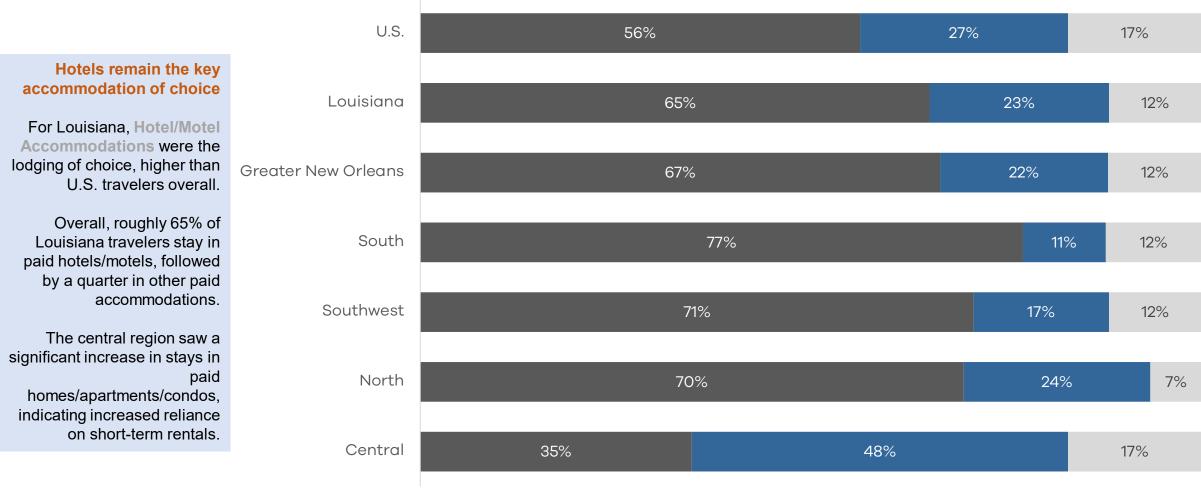
<sup>\* 2021-2023 (</sup>Base Louisiana=3,957) Source: Performance/Monitor<sup>SM</sup>

**Question/** For your overnight travel in the past 3 months, please provide the date the stay started and ended to [City/location] visited and Please provide the number of times you visited this month for a day trip.



#### **Accommodation Type**

#### Hotel/Motel | Other Paid | Non-Paid Accommodation



<sup>\* 2023</sup> Overnight Person-Stays (Base Louisiana=960) Source: Performance/Monitor<sup>SM</sup>



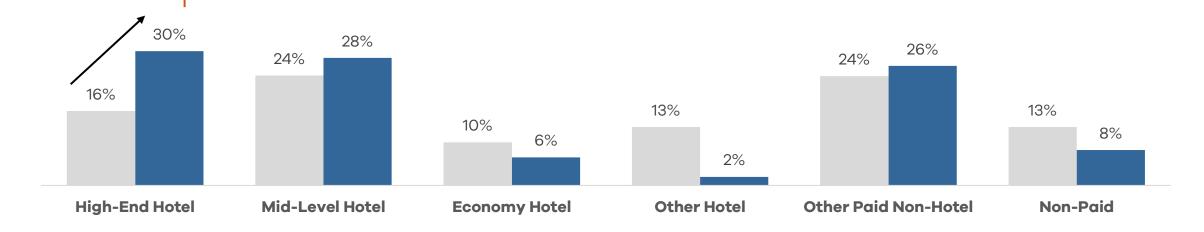
#### **Louisiana' Opportunity by Accommodation Type**

## Most Profitable: High-End Hotel Guests

Travelers who stay in high-end hotels make up 16% of Louisiana travel stays, but contribute 30% in trip-dollars.

Those staying in mid-level hotels also contribute more in trip-dollars than in travel party shares to Louisiana.

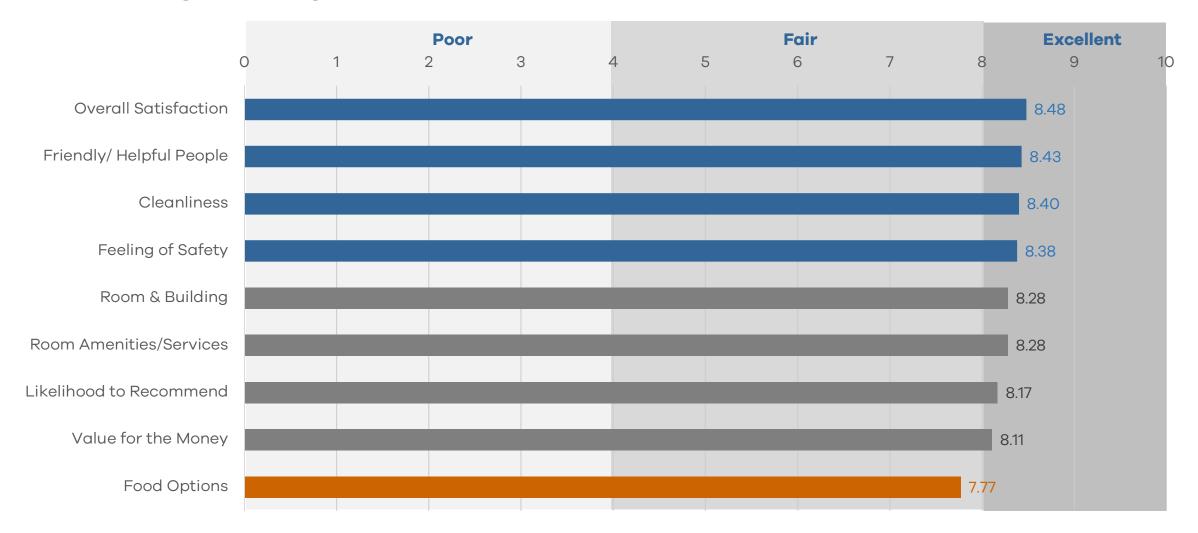
#### Stays Based I Trip-Dollars based w/o Transportation



<sup>\* 2021-2023</sup> Leisure (Base Louisiana=2,426) Source: Performance/Monitor<sup>SM</sup>

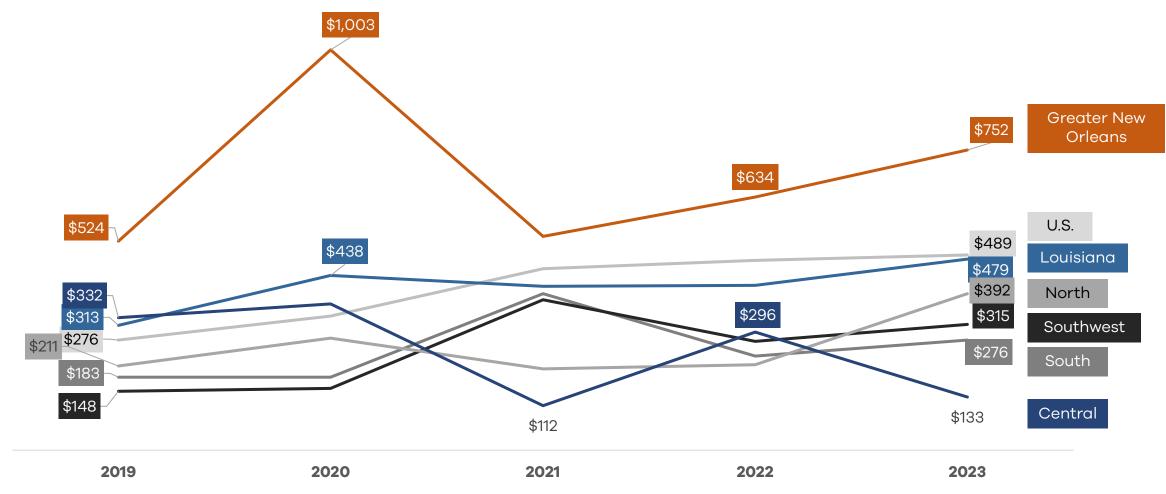


#### **Louisiana' Average Hotel Ratings**





#### Average Expenditure per Travel Party per Stay – w/o Transportation

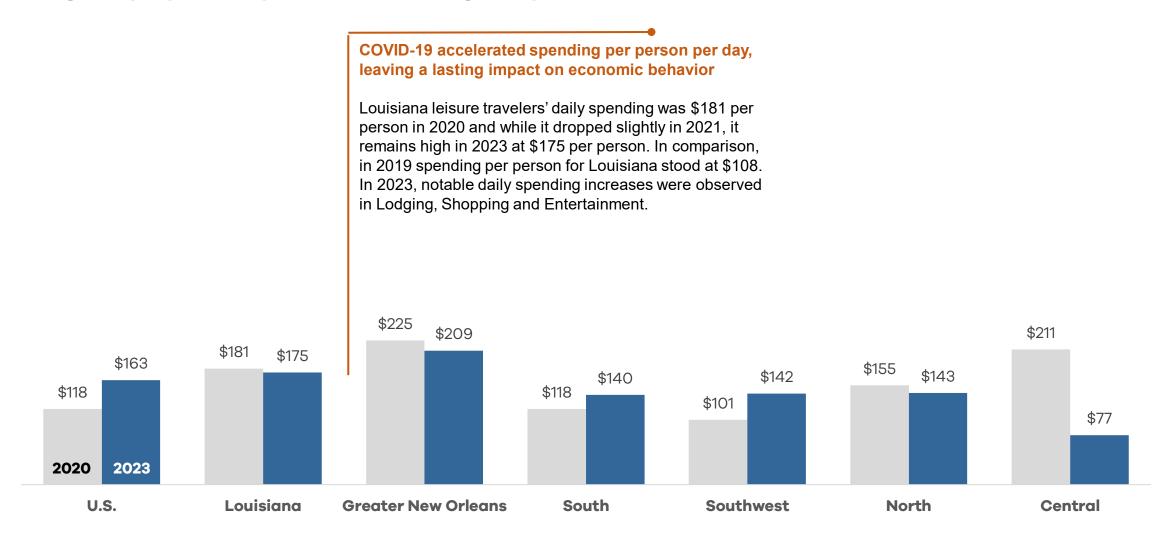


<sup>\* 2023</sup> Stays (Base Louisiana=1,694) Source: Performance/Monitor<sup>SM</sup>

**Question/** About how much was spent by or for you only (not entire travel party) in each category below? Including yourself, how many adults and children were with you on your trip?



#### **Average Daily Expenditure per Traveler (excluding Transportation)**

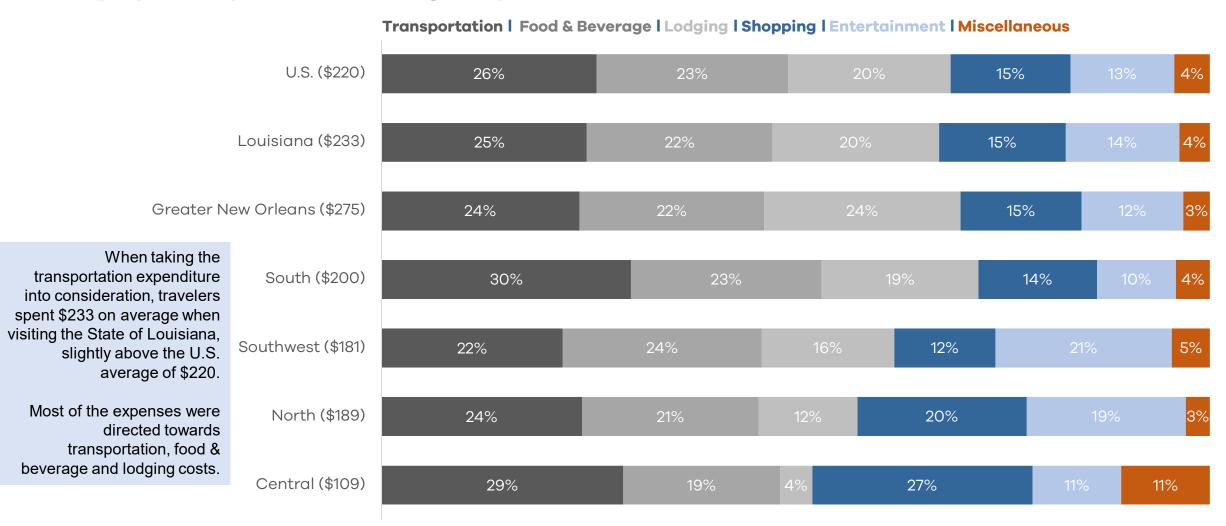


<sup>\* 2022/2023</sup> Person-Days (Base Louisiana=1,694) Source: Performance/Monitor<sup>SM</sup>

**Question/** About how much was spent by or for you only (not entire travel party) in each category below? Including yourself, how many adults and children were with you on your trip?



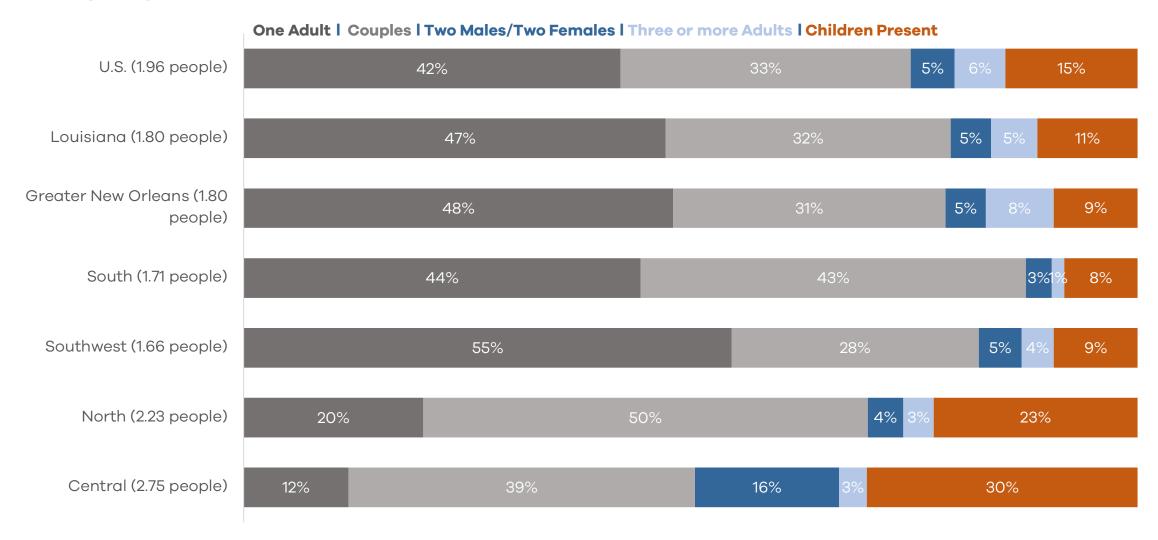
#### Daily Expenditure per Traveler (including Transportation)



<sup>\* 2023</sup> Person-Days (Base Louisiana=1,694) Source: Performance/Monitor<sup>SM</sup>



#### **Travel Party Composition**

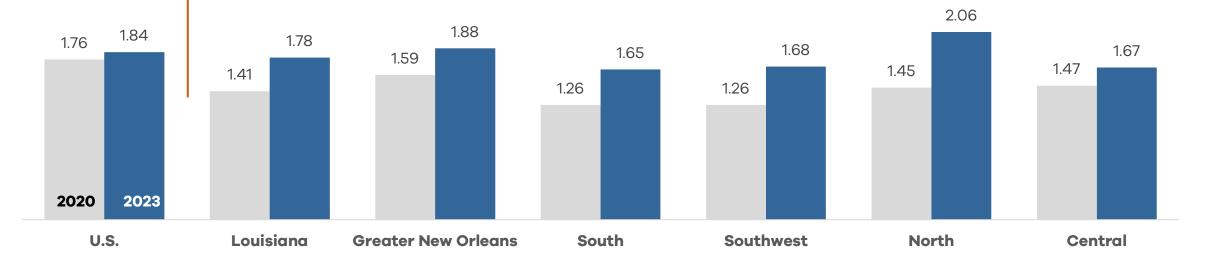




#### **Average Travel Party Size- Day and Overnight**

Louisiana attracts similar travel party compositions as in previous years – primarily travel parties with one adult or couples. This results in an average travel party size of 1.78 people respectively in 2023...a slightly lower travel party average than the US of 1.84 people due to fewer families and traveling groups.

Historically, US travel parties were always larger on average. All travel parties grew during and after COVID.



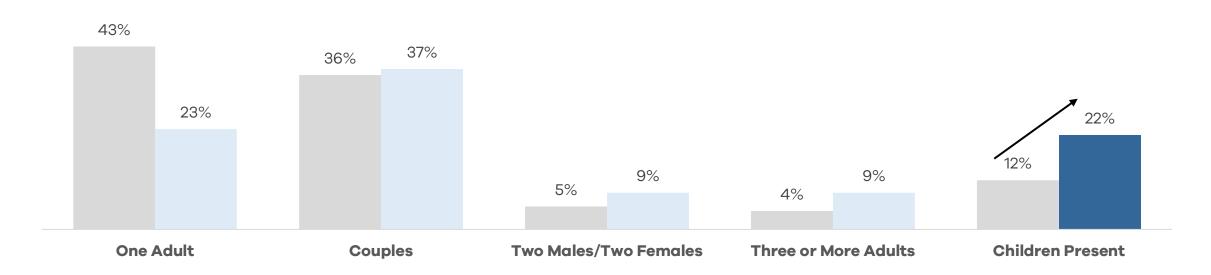
<sup>\* 2023</sup> Stays (Base Louisiana=1,694) Source: Performance/Monitor<sup>SM</sup>



**Louisiana' Opportunity by Travel Party:** 

Families with children present represents the most valuable segment to target

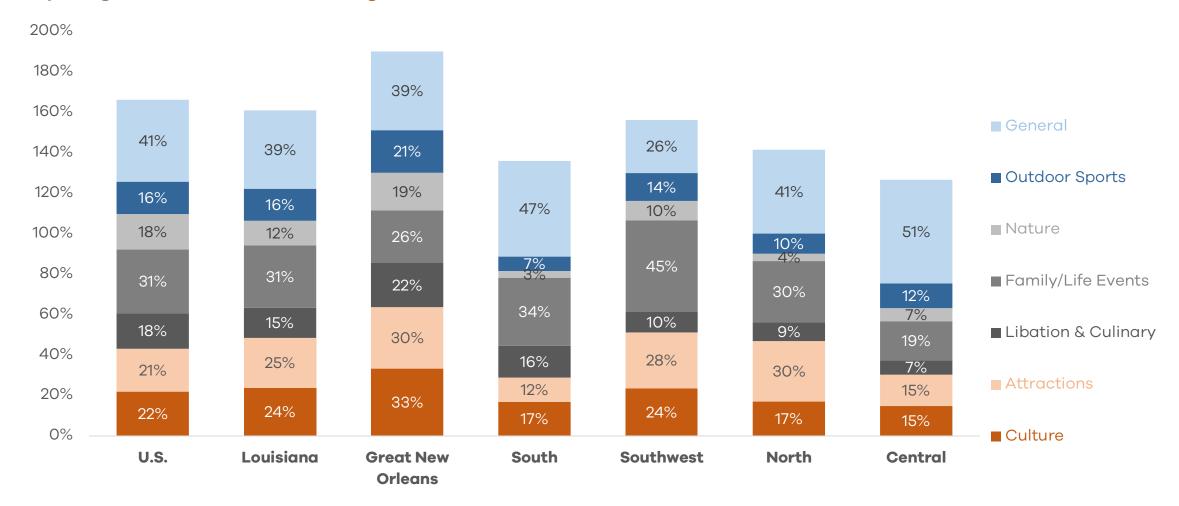
#### Stays Based I Trip-Dollars based w/o Transportation



<sup>\* 2021-2023 (</sup>Base Louisiana=2,426) Source: Performance/Monitor<sup>SM</sup>



Activity Participation (NET): travel parties participate in a higher variety of activities while exploring the Greater New Orleans region than in Louisiana overall





Activities	US	Louisiana	Greater New Orleans	South	Southwest	North	Central
Shopping	17%	18%	20%	21%	10%	21%	42%
Visit Friends/Relatives	15%	17%	11%	18%	35%	20%	12%
Culinary/Dining	17%	15%	22%	16%	10%	9%	7%
Business/Work	17%	14%	15%	20%	10%	10%	3%
Gambling	5%	11%	11%	0%	19%	20%	8%
Sightseeing/Touring	8%	10%	16%	8%	12%	3%	2%
Nightlife	6%	9%	15%	2%	6%	3%	2%
Fishing	4%	8%	13%	2%	6%	6%	11%
Beach/Waterfront	10%	8%	14%	2%	6%	2%	1%
Live Music	4%	7%	13%	1%	3%	1%	8%
Birthday	9%	6%	8%	6%	3%	7%	4%
Historic Sites	5%	5%	10%	3%	1%	1%	5%
Festivals/Fairs	4%	5%	6%	1%	5%	4%	7%
Medical/Health/Doctor Visit	5%	5%	4%	7%	2%	8%	5%
Holiday Celebration	4%	4%	3%	5%	8%	1%	2%
Museums/Art Exhibits	5%	4%	8%	2%	1%	2%	1%

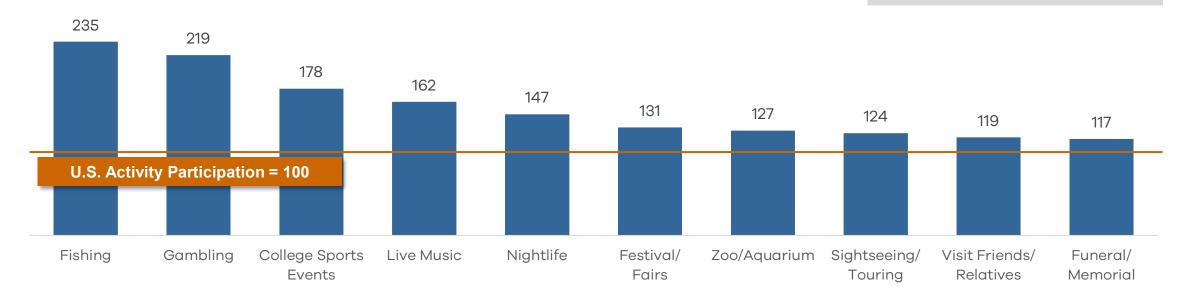
Louisiana can position itself as a destination for **Shopping** and **Family/Life events**.

About 96 out of every 100 travel parties participate in an activity when visiting Louisiana, slightly above the average U.S. traveler (92%).



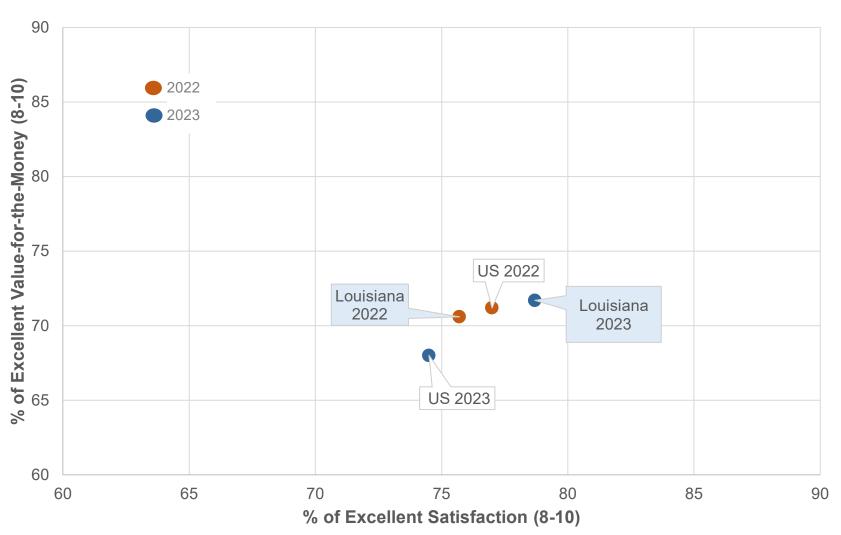
Louisiana Activity Index: Louisiana travel parties have a much higher propensity to participate in the following activities than travel parties to the average US destination

- The Index is different from the share of participation in that it only reflects a traveler's propensity to participate in an activity, relative to the propensity for average US destinations.
- For example, Louisiana's travel parties are 2.4 times more likely to participate in fishing than the average US destination.





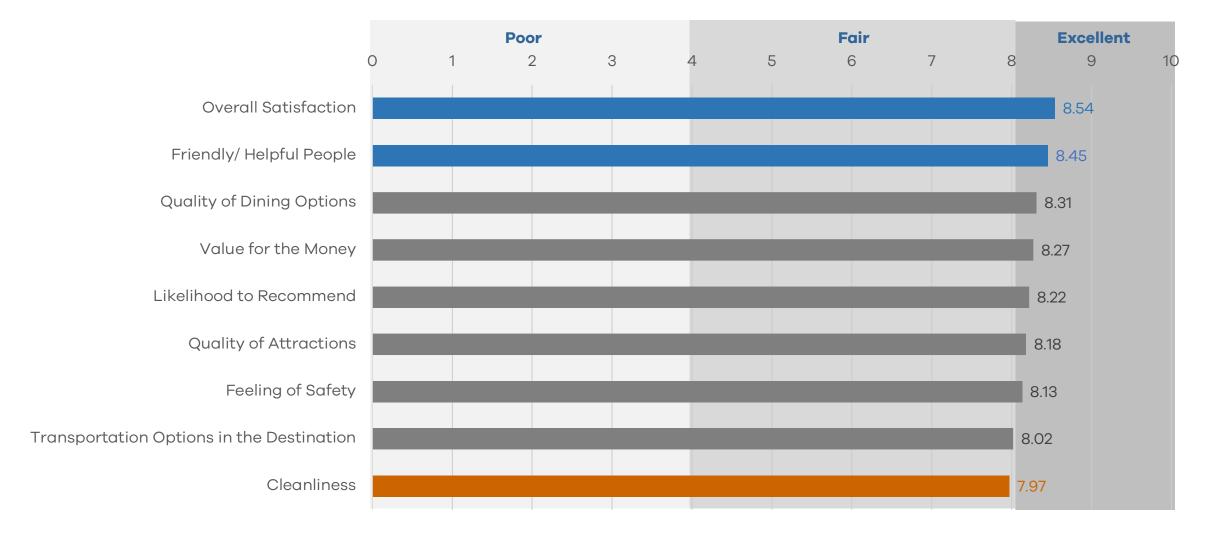
# **US and Louisiana Destination Ratings**



- Satisfaction and Value ratings may be combined into a matrix which places each destination in the location where Satisfaction and Value intersect.
- Destinations or segments fall into one of four quadrants. Those that are in the High Satisfaction, High Value quadrant have the most loyal visitors. Those visitors are most likely not only to return, but they are likely to spend more, as well as provide invaluable word-ofmouth recommendations. The graph to the left shows these data for Louisiana, as well as the US average.



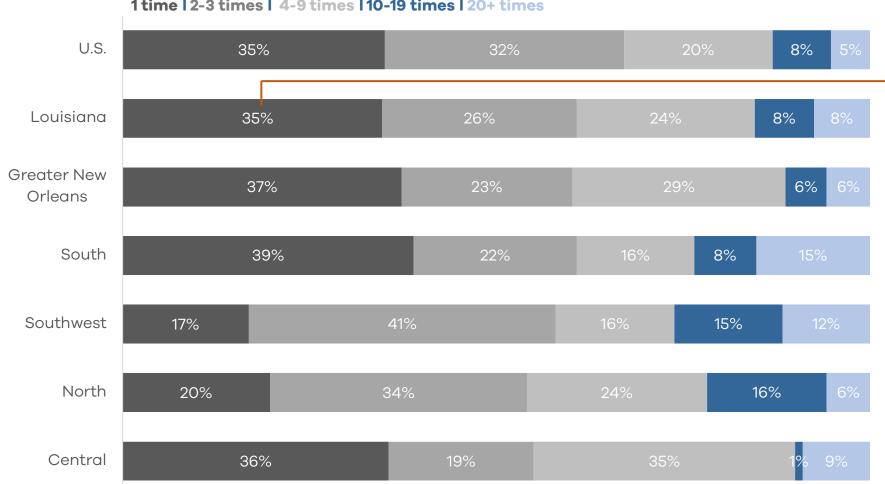
# **Louisiana' Average Destination Ratings**





# **Repeat Visitation in the Past 3 Years**





A third of travelers visited Louisiana for the first time in the past three years.

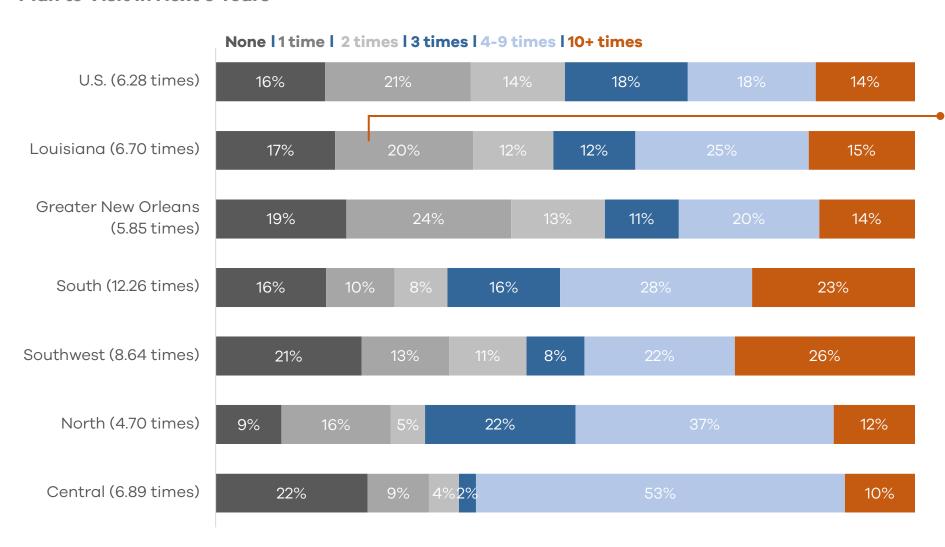
This share shrunk after a boom during the pandemic, where more than half of travelers to Louisiana were first time visitors.

Another quarter of travelers were infrequent (2-3 times) visitors and about 4 out of 10 travelers were frequent (4 times or more) visitors.

About 1 in 10 travelers who visited Louisiana considered another destination before deciding on their trip in 2023.



## Plan to Visit in Next 3 Years



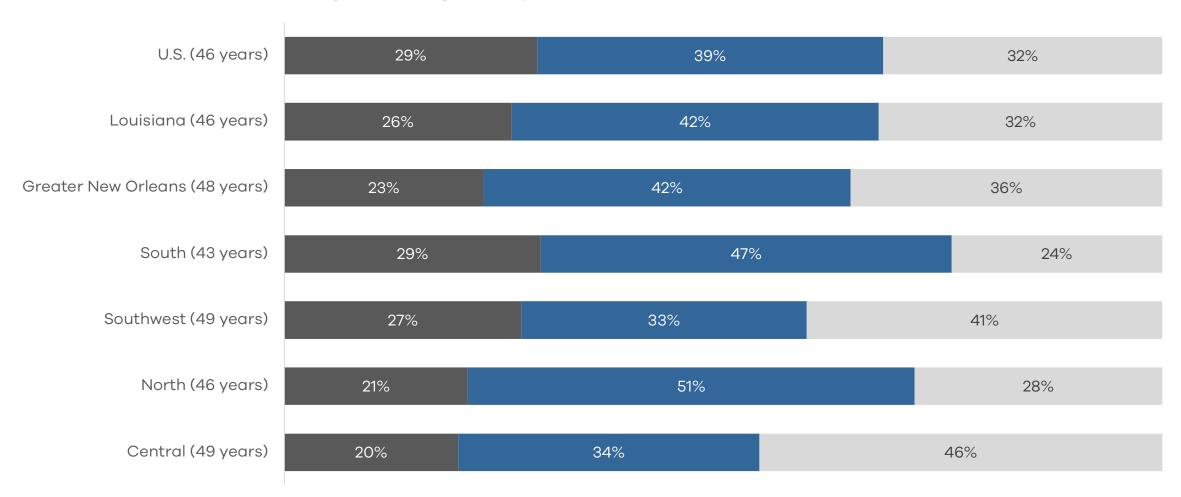
83% of Louisiana travelers plan to visit again in next three years.

On average, travelers plan to visit Louisiana 6.7 times in the next 3 years, compared to 6.3 for U.S. travelers. The difference can be attributed to the fact that a quarter of Louisiana's travelers plan to visit 4-9 times, a significantly higher rate than U.S. travelers overall (18%).



# **Age of Respondent**

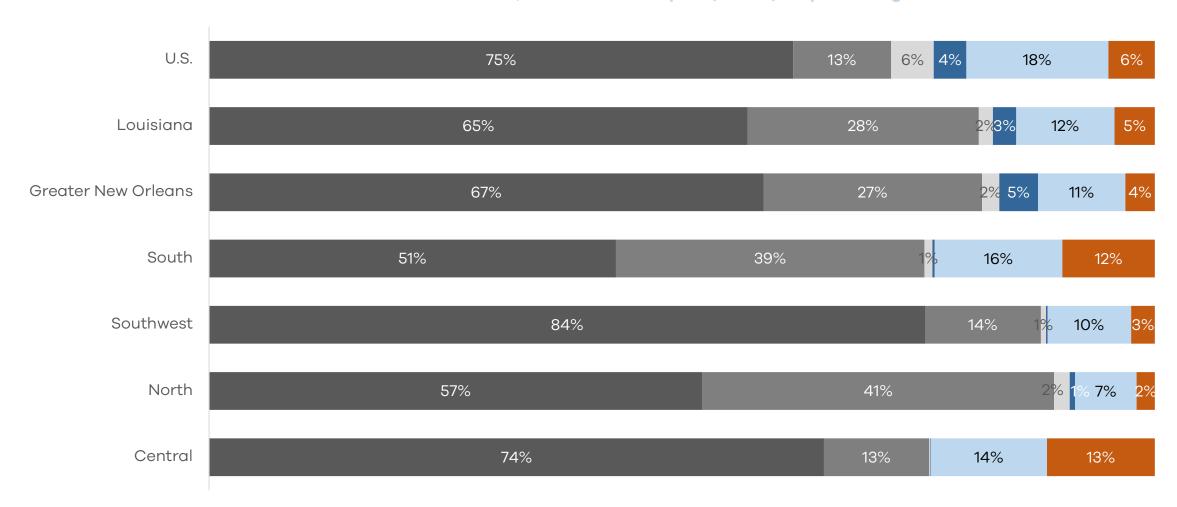
18-34 years | 35-54 years | 55 years and older





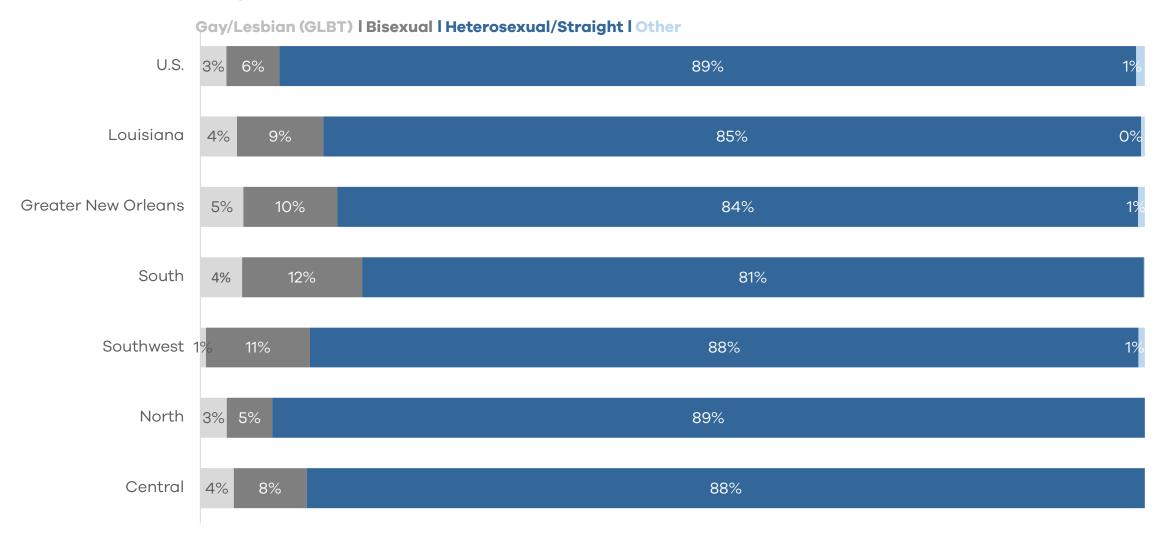
# **Race of Respondent**

## White I Black I Asian I Native American/Alaska Native I Hispanic, Latino, or Spanish Origin I Other





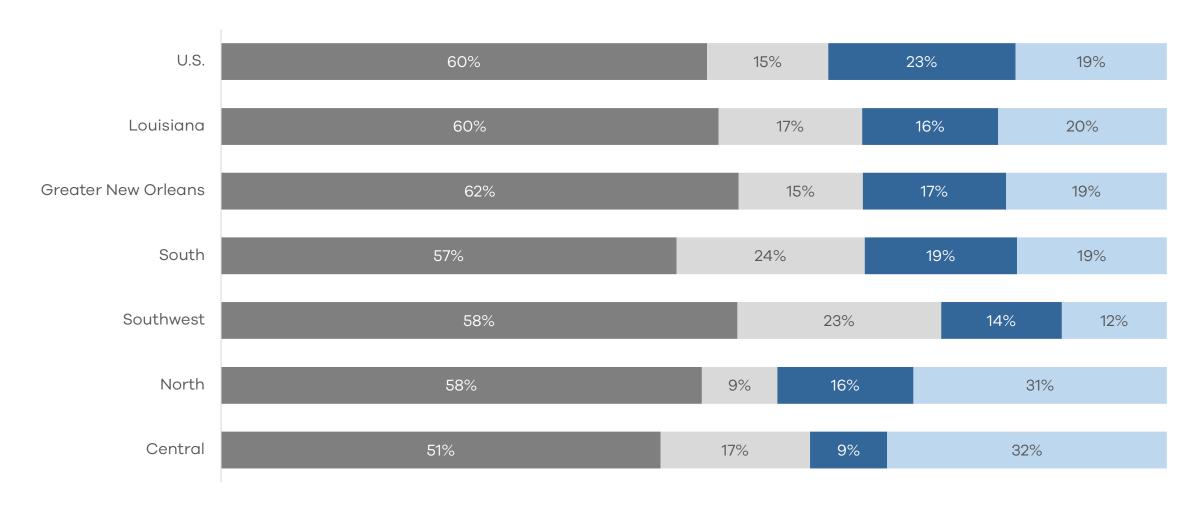
# **Sexual Orientation of Respondent**





# **Children in Household of Respondent**

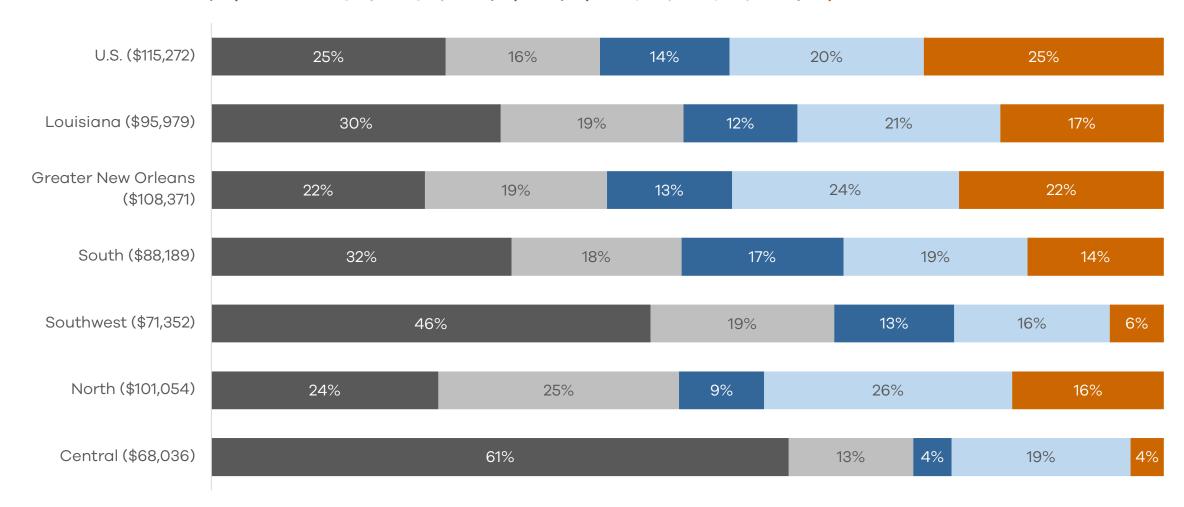
No Children I 5 years or younger I 6-12 years I 13-17 years





# **Household Income of Respondent**

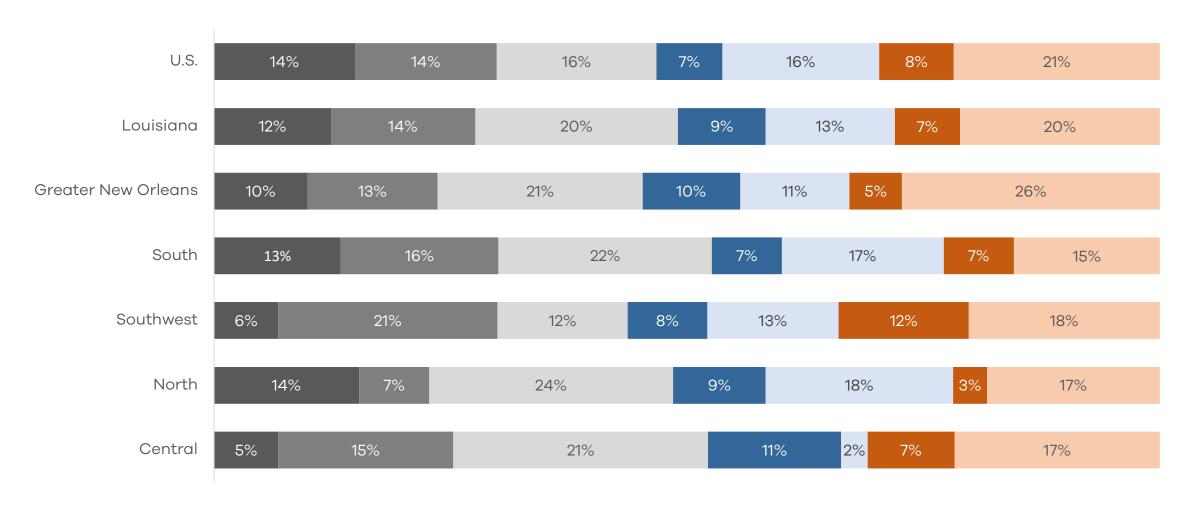
\$50,000 or less | \$50,000-\$74,999 | \$75,000-\$99,999 | \$100,000-\$149,999 | \$150,000 or more





# **Lifestage of Respondent**

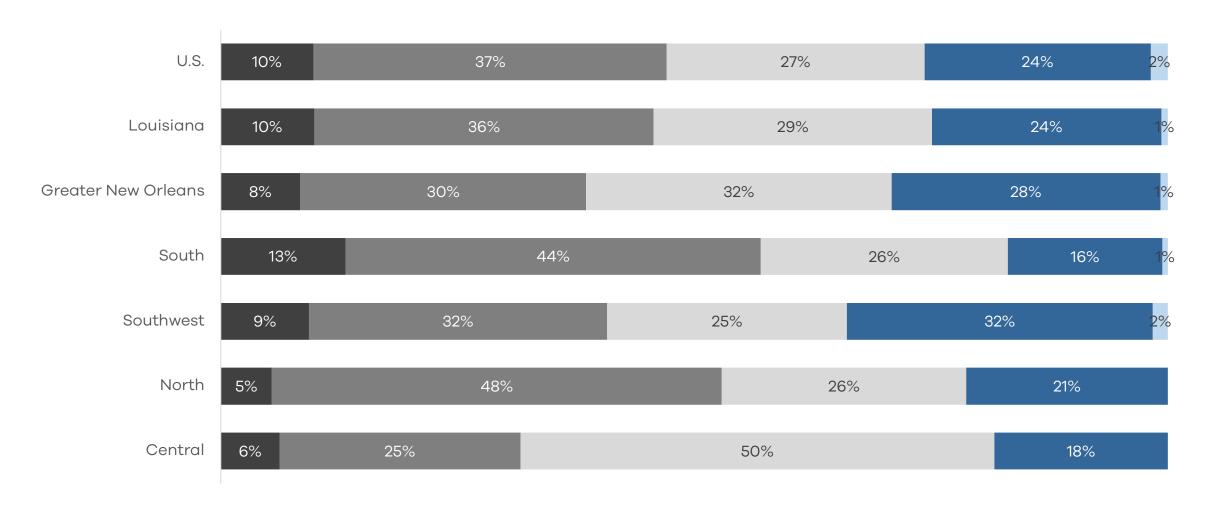
Young & Free | Young Family | Maturing & Free | Moderate Family | Affluent Family | Moderate Mature | Affluent Mature





# **Generation of Respondent**

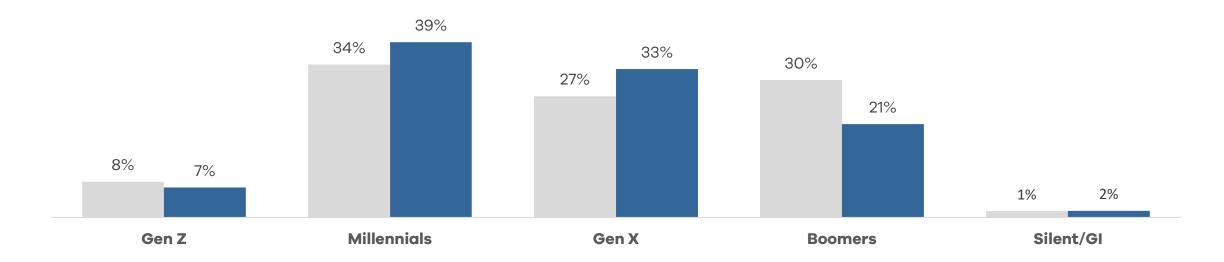
Gen Z | Millennials | GenX | Boomers | Silent/GI





# **Louisiana' Opportunity by Generation**

# Stays Based | Trip-Dollars based w/o Transportation



# APPENDIX



#### **Household Count**

The number of unique respondents responding to the survey who visited the destination during the travel year.

## **Stays**

Stays represent the number of distinct groups of travelers (travel parties or groups) visiting a destination on a trip, regardless of the number of people within the travel group.

## **Person-Stays**

The total number of people or visitors that traveled to your destination, regardless of the length of their stay.

## **Person-Days**

The total number of days that all visitors contributed to your destination.

## **Trip-Dollars**

Using the Trip-Dollars weight shows the monetary worth/contribution of travelers to a destination's economy as opposed to the contribution of number of trips or number of days spent at the destination.

## **Room-Nights**

The number of nights spent in a room, regardless of the number of people staying in the room.

## **Stay Expenditures**

Combines per-person spending with Person-Days to calculate the money spent on each stay to your destination.

## **Average Party Per Stay Spending**

Includes reported expenditures of all travelers (including transportation expenditure) who spend more than \$1 on their trip to or within the destination. Individual averages for subgroups of variables, such as accommodation types or activities might be higher than the total average party per stay spending for a destination because the travelers' spending is included only in those subgroups of variables to which the respondent replied.

## **Traveling Party**

Children Present: Is defined as one or more adults accompanied by one or more persons under age 18. The child necessarily has to live in the household.

MM/FF: Include either two females or two males from different households traveling together.

## **Generations**

Millennial (1981-1996), GenX (1965-1980), Boomer (1946-1964), Silent/GI (before 1945)

## **Lifestage Definitions**

Lifestage	Head of HH Age	HH Income	Children <18 in HH
Young & Free	18-34 years	Any	No
Young Family	18-34 years	Any	Yes
Mature & Free	35-54 years	Any	No
Moderate Family	35-54 years	Under \$75K	Yes
Affluent Family	35-54 years	\$75K+	Yes
Moderate Mature	55+ years	Under \$60K	No
Affluent Mature	55+ years	\$60K+	No



# Examples

- If the car (personal vehicle) travel finding for Louisiana is 78% and the sample size is 1,694, using the chart to the right, we can say that at the 90% level of confidence the proportion ranges between 76.7% and 79.3%.
- If the Personal Vehicle finding for Louisiana's travelers is 78% in 2023 and was 79% in 2022, using the chart, we can say that the actual proportion change is statistically insignificant since the resulting Z score 0.75 is smaller than the table Z score [+/- 1.64].

#### **Confidence Interval**

The confidence interval table indicates how well the data, based on a sample, reflects the entire population of travelers. The smaller the interval, the more relevant the data and the greater confidence we have that the sample number represents the population. Percentage Findings in Report or Data Tables as follows:

	Sample Size for 2022	At or near 2% or 98%	At or near 5% or 95%	At or near 10% or 90%	At or near 25% or 75%	At or near 50%
U.S. Total	59,321	0.1%	0.1%	0.2%	0.3%	0.3%
Louisiana	1,242	0.5%	0.9%	1.2%	1.8%	2.3%
Greater New Orleans	677	0.6%	1.2%	1.7%	2.4%	3.2%
South Louisiana	198	1.2%	2.1%	3.1%	4.4%	5.8%
Southwest Louisiana	195	1.2%	2.2%	3.1%	4.5%	5.9%
North Louisiana	172	1.2%	2.3%	3.3%	4.8%	6.3%
Central Louisiana	67	2.0%	3.7%	5.3%	7.6%	10.0%

## **Significance Testing**

The chart below compares two proportions from different samples for statistical significance.

Instructions: Enter the proportion for each sample and sample size in the appropriate cells in the data input section, using the Z Score Table, compare the resulting Z score with the Z score corresponding to your desired confidence level. If the resulting Z score is greater than the table Z score, the difference between the two proportions is statistically significant. If the resulting Z score is lower, there is no significant difference.

Data Input	2022	2023	Resulting Z Score	Z score	Confidence Level
Proportion	79%	78%		(+/-) 1.96	95%
Sample Size (n)	1,658	1,694	0.75	(+/-) 1.64	90%

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